

State of Florida




Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: December 20, 2024

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM:  Curtis J. Williams, Senior Analyst, Office of Industry Development & Market Analysis

RE: Docket No. 20240043-TP - Document Filing

Please place the attached Hamilton Relay Telecommunications Relay Service **Price Proposal** in Docket No. 20240043-TP.

Please let me know if you have any questions.

Thank you

Attachment

RECEIVED-FPSC
2024 DEC 20 PM 12:43
COMMISSION
CLERK

Price Proposal
Copy



Proposal for
Telecommunications
Relay Service
Docket No. 20240043-TP

Florida



D. THE PRICE PROPOSAL FORMAT

Bidders must submit their bid on the basis of a charge per billable minute for services described. Bid price must be on a flat rate basis per billable minute for all billable minutes and not vary depending upon the volume of traffic. The price proposal must be filed in a separate sealed envelope. The envelope should include the following text:

“SEALED – RELAY PRICE PROPOSAL – TO BE OPENED ONLY BY THE PROPOSAL REVIEW COMMITTEE CHAIRMAN.”

We understand and have complied.

Hamilton will operate FTRS at the following fixed rate for the initial 3-year term of the contract.

TRS

- \$4.40 per session minute*

* Includes a \$15,000 annual budget to provide the following outreach and marketing in the state of Florida as described in Tab 5, Section 40, page 168.

Should the State choose to add them, the following optional services, as described in **Tab 5, Section 21**, are available at the same rate per session minute.

Visually Assisted Speech-to-Speech

- \$4.40 per session minute

STS User Training Line

- \$4.40 per session minute



Optional Services (outside the per minute rate)

In addition to the services required by this RFP, Hamilton offers the State these Optional Services outside of the above per minute rate.

Remote Conference Captioning (RCC)

<u>Year 1</u>	<u>\$3.80 per session minute</u>
<u>Year 2</u>	<u>\$3.80 per session minute</u>
<u>Year 3</u>	<u>\$3.80 per session minute</u>

Optional Add-on

- Raw RCC transcripts are available immediately at no charge. If the State selects this option, finished transcripts are available at an additional fee of:
 - **\$0.50 per minute**

RCC rates include the following:

- After-hours, weekends, and holidays and Spanish language
- Billed for a minimum of one hour
 - After the first hour minimum, RCC is billed on 15 minute intervals and is based on the actual time that a captionist is involved in any part of the conference captioning
- Cancellation deadline is:
 - One full business day for events of less than four hours
 - Five full business days for events of four hours or longer or multiple-session events
 - Ten full business days for Spanish events
- A call cancelled on or after the cancellation deadline is billable for the scheduled time