

Antonia Hover

From: Ellen Plendl
Sent: Thursday, December 26, 2024 12:33 PM
To: Consumer Correspondence
Subject: Docket No. 20240026
Attachments: FW: TECO RATE HIKE; FW: Consumer Inquiry - Tampa Electric Company

See attached customer correspondence and reply for Docket No. 20240026.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, December 26, 2024 11:21 AM
To: Ellen Plendl
Subject: FW: TECO RATE HIKE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ann Abraham-Heaton <ann.heaton10@aol.com>
Sent: Friday, December 20, 2024 4:30 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO RATE HIKE

Submitted
Fri, 12/20/2024 - 21:29

Sender Information
Ann Abraham-Heaton
ann.heaton10@aol.com
4077581472

Subject
TECO RATE HIKE

Message
Govenor Disantas,
Please do not support the rate increase proposed by TECO. It is difficult enough to cover all our bills in this current economy. As with most businesses, if they want to upgrade their equipment, it should be an investment paid by them.
Thank you,
Ann Abraham-Heaton
407-758-1472

IP Address
47.199.140.178

Antonia Hover

From: Shonna McCray
Sent: Thursday, December 26, 2024 12:26 PM
To: 'ann.heaton10@aol.com'
Cc: Ellen Plendl
Subject: FW: Consumer Inquiry - Tampa Electric Company

Ms. Ann Abraham-Heaton
ann.heaton10@aol.com

RE: FPSC Inquiry 1461774C

Dear Ms. Abraham-Heaton:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Thank you for sharing your concerns regarding the recent rate increase for TECO.

On December 3, FPSC voted to reduce TECO's requested revenue increase by more than \$100 million, from \$287.9 million to \$184.9 million, allowing TECO to continue its investments in grid reliability, renewable energy, and fleet modernization projects, helping to build a more resilient energy future for its service area.

The approved rates will take effect the first billing cycle of January 2025. Based on the new lowered revenue requirement, TECO's average residential monthly customer bill at 1,000 kWh usage will be \$145.58, an increase of \$9.14 from the current bill. This residential customer bill example includes all costs to provide service, cost recovery clauses, fuel, and Gross Receipts Tax.

You can review all the information submitted for the PSC's consideration in this rate case by visiting the PSC website at <https://www.psc.state.fl.us/>.

Here's how to access the details:

1. Click on the "Clerk's Office" tab at the top of the page.
2. Select "Dockets."
3. Enter the docket number 20240026 in the search bar.
4. Click "Search."
5. Select "Document Filings Index" to view a comprehensive list of all filings related to this case.

For more information about the PSC's role and the ratemaking process, please refer to our brochure, "Utility Ratemaking in Florida" by using the following link:

<https://www.floridapsc.com/pscfiles/website-files//PDF/Publications/Consumer/Brochure/Ratemaking.pdf>

We appreciate your comments and will add your correspondence to Docket No. 20240026.

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

User Agent

Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7) AppleWebKit/537.36 (KHTML, like Gecko)

Chrome/131.0.0.0 Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.