

Jenae Thornberry

From: Ellen Plendl
Sent: Thursday, January 2, 2025 4:10 PM
To: Consumer Correspondence
Subject: Docket No. 20240149
Attachments: FW: CONCERNED CITIZEN; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20240149.

Jenae Thornberry

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, January 2, 2025 3:57 PM
To: Ellen Plendl
Subject: FW: CONCERNED CITIZEN

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Krystal Williams <brownrystal72@gmail.com>
Sent: Tuesday, December 31, 2024 5:05 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: CONCERNED CITIZEN

Submitted

Tue, 12/31/2024 - 22:05

Sender Information

Krystal Williams
brownrystal72@gmail.com
8505166429

Subject

CONCERNED CITIZEN

Message

Hello, I am very concerned with the fpl rate increase. We were told after 4 years that in 2025 our prices would go down. This is becoming a monopoly and it's illegal. If anything the developers should be footing the bill, not the customers. We are forced to pay this. Please help the people of Florida. This is getting ridiculous. Our monthly bill has more than doubled already since fpl took over. Thank you.

IP Address

98.170.209.173

User Agent

Mozilla/5.0 (Linux; Android 14; SM-S908U Build/UP1A.231005.007; wv) AppleWebKit/537.36 (KHTML, like Gecko) Version/4.0 Chrome/131.0.6778.131 Mobile Safari/537.36 [FB_IAB/FB4A;FBAV/494.0.0.55.73;]

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Jenae Thornberry

From: Ellen Plendl
Sent: Thursday, January 2, 2025 4:09 PM
To: 'brownkrystal72@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Krystal Williams
brownkrystal72@gmail.com

Dear Ms. Williams:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Debby, Helene, and Milton. We will add your comments to Docket 20240149 regarding the petition.

You may review all the information filed for Commission consideration in docket 20240149 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240149. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)