

Jenae Thornberry

From: Ellen Plendl
Sent: Friday, January 3, 2025 3:00 PM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Duke energy; FW: Duke Energy; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida

Follow Up Flag: Follow up
Flag Status: Flagged

See attached customer correspondence and reply for Docket No. 20240173.

Jenae Thornberry

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 3, 2025 2:37 PM
To: Ellen Plendl
Subject: FW: Duke energy

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jen Swearingen <Jenswearingen@hotmail.com>
Sent: Thursday, January 2, 2025 9:08 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy

Submitted
Fri, 01/03/2025 - 02:08

Sender Information
Jen Swearingen
Jenswearingen@hotmail.com
3522204038

Subject
Duke energy

Message
How do we stop duke energy from raping us with all these increases they are asking for? Our bills are getting outrageous and it's getting ridiculous that they keep asking and getting their increases approved. Thank you for your help 🙏

IP Address
24.92.175.7

User Agent
Mozilla/5.0 (iPad; CPU OS 18_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko)
GSA/346.1.704810410 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Jenae Thornberry

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 3, 2025 2:38 PM
To: Ellen Plendl
Subject: FW: Duke Energy

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Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jacqueline Stoner <jstoners@yahoo.com>
Sent: Friday, January 3, 2025 9:13 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy

Submitted

Fri, 01/03/2025 - 14:13

Sender Information

Jacqueline Stoner
jstoners@yahoo.com
7063483596

Subject

Duke Energy

Message

I understand Duke energy wants to raise the rates again. This is great for the stock holders, but not their customers. They are already one of the most expensive electric companies. They say it will only be a Twenty dollar increase, well on a fixed income Twenty dollars is less food or medicine to some of us. I urge you to please think of this increase and the results of it to us on a fixed income, and not allow it.

Thank You,
Jacqueline Stoner

IP Address

35.143.166.81

User Agent

Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7) AppleWebKit/605.1.15 (KHTML, like Gecko)
Version/16.6.1 Safari/605.1.15

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Jenae Thornberry

From: Ellen Plendl
Sent: Friday, January 3, 2025 2:48 PM
To: 'jstoners@yahoo.com'
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Jacqueline Stoner
jstoners@yahoo.com

Dear Ms. Stoner:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Debby, Helene and Milton. We will add your comments to Docket 20240173 regarding the petition.

You may review all the information filed for Commission consideration in docket 20240173 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240173. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jenae Thornberry

From: Ellen Plendl
Sent: Friday, January 3, 2025 2:48 PM
To: 'jstoners@yahoo.com'
Subject: Consumer Inquiry - Duke Energy Florida

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jstoners@yahoo.com

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Florida Public Service Commission
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