

Jenae Thornberry

From: Ellen Plendl
Sent: Monday, January 6, 2025 7:28 AM
To: Consumer Correspondence
Subject: Docket No. 20250011
Attachments: FW: Florida Light and Power; Consumer Inquiry - Florida Power & Light Company

Follow Up Flag: Follow up
Flag Status: Flagged

See attached customer correspondence and reply for Docket No. 20250011.

Jenae Thornberry

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 3, 2025 4:38 PM
To: Ellen Plendl
Subject: FW: Florida Light and Power

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Laurie Bacon <baconlaurie@ymail.com>
Sent: Friday, January 3, 2025 8:59 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Light and Power

Submitted

Fri, 01/03/2025 - 13:58

Sender Information

Laurie Bacon
baconlaurie@ymail.com
8502175923

Subject

Florida Light and Power

Message

I would seriously wonder what side connection between your office and FLP if they are allowed any more increase. We are held as hostages to this company no other option's. They get all the increases and it robbery. No other state with all their natural disasters get railroaded like us. I and many others are livid I'm 64 I can't again work 2 jobs just to survive. I pray you listen to the people who voted you in. Thank you Laurie

IP Address

108.84.252.141

User Agent

Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/131.0.0.0 Mobile Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Jenae Thornberry

From: Ellen Plendl
Sent: Monday, January 6, 2025 7:02 AM
To: 'baconlaurie@ymail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Laurie Bacon
baconlaurie@ymail.com

Dear Ms. Bacon:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's petition for a rate increase. We will add your comments to Docket 20250011 regarding the petition.

You may review all the information filed for Commission consideration in docket 20250011 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20250011. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

You also requested an option to FPL. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)