

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for an increase in water and  
wastewater rates in Charlotte, Highlands, Lake, Lee,  
Marion, Orange, Pasco, Pinellas, Polk, and Seminole  
Seminole Counties by Sunshine Water Services  
Company

Docket No. 20240068-WS

NOTICE OF FILING AFFIDAVITS OF PUBLICATION

Sunshine Water Services Company, by and through its undersigned attorneys, hereby gives notice of filing the attached Affidavits of Publication of the Amended Customer Hearing Notice in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties.

Respectfully submitted this 6th day of January,  
2025, by:

Dean Mead  
420 S. Orange Ave., Suite 700  
Orlando, Florida 32801  
Direct Telephone: (407) 310-2077  
Facsimile: (407) 423-1831

/s/ Martin S. Friedman

Martin S. Friedman

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by

E-mail to the following parties this 6th day of January, 2025:

Walt Trierweiler, Esquire  
Charles J. Rehwinkel, Esquire  
Octavio Simoes-Ponce, Esquire  
Austin Watrous, Esquire  
Office of Public Counsel  
c/o Florida Legislature  
111 West Madison Street, Suite 812  
Tallahassee, FL 32399-1400  
Trierweiler, Walt  
[TRIERWEILER.WALT@leg.state.fl.us](mailto:TRIERWEILER.WALT@leg.state.fl.us)  
[rehwinkel.charles@leg.state.fl.us](mailto:rehwinkel.charles@leg.state.fl.us)  
[PONCE.OCTAVIO@leg.state.fl.us](mailto:PONCE.OCTAVIO@leg.state.fl.us)  
[WATROUS.AUSTIN@leg.state.fl.us](mailto:WATROUS.AUSTIN@leg.state.fl.us)

Ryan Sandy, Esquire  
Saad Farooqi, Esquire  
Office of General Counsel  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
[sfarooqi@psc.state.fl.us](mailto:sfarooqi@psc.state.fl.us)  
[rsandy@psc.state.fl.us](mailto:rsandy@psc.state.fl.us)

*/s/ Martin S. Friedman*  
Martin S. Friedman

# Tampa Bay Times

Published Daily

STATE OF FLORIDA } ss  
COUNTY OF PINELLAS, PASCO County

Before the undersigned authority personally appeared Jean Mitotes who on oath says that he/she is a Legal Advertising Representative of the Tampa Bay Times a daily newspaper printed in St. Petersburg, in Pinellas, Pasco County, Florida that the attached copy of advertisement being a Legal Notice in the matter 20240068-WS was published in said newspaper by print in the issues of 11/10/24, 11/27/24 or by publication on the newspaper's website, if authorized.

Affiant further says that the website or newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes. Affiant further says the said Tampa Bay Times is a newspaper published in Pinellas, Pasco County, Florida and that the said newspaper has heretofore been continuously published in said Pinellas, Pasco County, Florida each day and has been entered as a second class mail matter at the post office in said Pinellas, Pasco County, Florida for a period of one year next preceding the first publication of the attached copy of advertisement, and affiant further says that he/she neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.



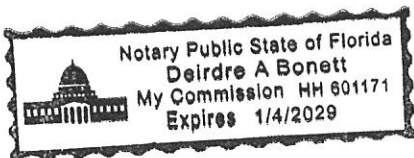
Signature of Affiant \_\_\_\_\_ X

Sworn to and subscribed before me this **11/27/2024**

Signature of Notary of Public

Personally known **X** or produced identification.

Type of identification produced \_\_\_\_\_



**NOTICE OF CUSTOMER SERVICE HEARINGS  
TO  
CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY  
AND  
ALL OTHER INTERESTED PERSONS  
DOCKET NO. 20240068-WS**

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK, AND SEMINOLE COUNTIES BY SUNSHINE WATER SERVICES COMPANY

**ISSUED: November 10, 2024  
ISSUED: November 27, 2024**

Due to Hurricane Milton, the previously scheduled customer service hearings, of which you were noticed, were forced to be cancelled. Thus, this is an AMENDED NOTICE that the Florida Public Service Commission ("Commission") will hold virtual and in-person customer service hearings in the above docket on the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

**CUSTOMER SERVICE HEARING - PURPOSE AND PROCEDURE**

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. All witnesses shall be subject to cross examination at the conclusion of their testimony.

This Commission has scheduled both in-person and virtual customer service hearings. Commissioners will attend and participate during the service hearings.

Following are the Commission's scheduled virtual customer service hearings and instructions for speaker registration:

- December 3, 2024 at 3:00pm
- December 19, 2024 at 1:00 pm

Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the FPSC's online registration form, which will be available at [www.FloridaPSC.com](http://www.FloridaPSC.com), under the "Hot Topics" heading, (2) call the FPSC at (850) 413-7080 or (3) email [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us). Online registration for the virtual service hearings will open on September 23, 2024, at 9:00 a.m., and close at noon two business days prior to each customer service hearing.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

One day prior to the service hearings customers who signed up to speak at one of the virtual service hearings will be provided further instructions from FPSC staff on how to participate.

Following are the Commission's scheduled in-person customer service hearings and procedures:

- December 17, 2024 at 10:00 am  
Eustis Community Center  
601 Northshore Drive  
Eustis, FL 32726
- December 17, 2024 at 6:00 pm  
Commissioners Chamber  
225 Newburyport Avenue  
Altamonte Springs, FL 32701

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register to speak upon arrival at the venue. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.



**PUBLISHER’S AFFIDAVIT OF PUBLICATION STATE OF FLORIDA COUNTY OF CHARLOTTE:**

Before the undersigned authority personally appeared Amber Douglas, who on oath says that she is the Legal Advertising Representative of The Daily Sun, a newspaper published at Charlotte Harbor in Charlotte County, Florida; that the attached copy of advertisement, being a Legal Notice that was published in said newspaper in the issue(s)

11/19/24

as well as being posted online at [www.yoursun.com](http://www.yoursun.com) and [www.floridapublicnotices.com](http://www.floridapublicnotices.com).

Affiant further says that the said newspaper is a newspaper published at Charlotte Harbor, in said Charlotte County, Florida, and that the said newspaper has heretofore been continuously published in said Charlotte County, Florida, Sarasota County, Florida and DeSoto County, Florida, each day and has been entered as periodicals matter at the post office in Punta Gorda, in said Charlotte County, Florida, for a period of 1 year next preceding the first publication of the attached copy of advertisement; and affiant further says that he or she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.

(Signature of Affiant)

Sworn and subscribed before me this 19th day of November, 2024

(Signature of Notary Public)



Personally known  X  OR   Produced Identification

**AMENDED NOTICE OF CUSTOMER SERVICE HEARINGS TO CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY AND ALL OTHER INTERESTED PERSONS DOCKET NO. 20240068-WS**

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK, AND SEMINOLE COUNTIES BY SUNSHINE WATER SERVICES COMPANY  
ISSUED: November 19, 2024

Due to Hurricane Milton, the previously scheduled customer service hearings, of which you were noticed, were forced to be cancelled. Thus, this is an AMENDED NOTICE that the Florida Public Service Commission (“Commission”) will hold virtual and in-person customer service hearings in the above docket on the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Sunshine Water Services Company (“Utility”). The hearings will commence at the times and dates shown below.

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The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. All witnesses shall be subject to cross examination at the conclusion of their testimony.

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open on September 23, 2024. at 9:00 a.m., and close at noon two business days prior to each customer service hearing.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080. One day prior to the service hearings customers who signed up to speak at one of the virtual service hearings will be provided further instructions from FPSC staff on how to participate.

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December 17, 2024 at 10:00 am  
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601 Northshore Drive  
Eustis, FL 32726

December 17, 2024 at 6:00 pm  
Commissioners Chamber  
225 Newburyport Avenue  
Altamonte Springs, FL 32701

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register to speak upon arrival at the venue. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.

Publish: 11/19/24  
437282 3943172

AFFIDAVIT OF PUBLICATION

Highlands News Sun

Published Daily

Sebring, Highlands County, Florida

Case No. Amended Customer Svc/Tech Hear

STATE OF FLORIDA
COUNTY OF HIGHLANDS

Before the undersigned authority, Janet Emerson, personally appeared who on oath says that she is the Classified Advertising Legal Clerk of Highlands News Sun, a newspaper published at Sebring in Highlands County, Florida; that the attached copy or reprint of the advertisement, to the right, being a Public Notice, was published in said newspaper by print in the issues of or by publication on the newspaper's website, if authorized, on:

November 19, 2024

Affiant further says that the Highlands News Sun newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes.

SIGNED:

Handwritten signature of Janet Emerson on a line.

Sworn to and subscribed before me this 19th day of November 2024 by Janet Emerson, who is personally known to me.

Handwritten signature of Nancy Y Whirley on a line.
Nancy Y Whirley, Customer Service Supervisor, Notary Number: HH 293555
Notary expires: July 26, 2026

00032232 00169812

GRACE SEGOBIN
DEAN, MEAD, EGERTON, BLOODWORTH, PA
420 S ORANGE AVE Ste 700
ORLANDO, FL 32801



NANCY Y. WHIRLEY
Notary Public
State of Florida
Comm# HH293555
Expires 7/26/2026

AMENDED
NOTICE OF CUSTOMER SERVICE
HEARINGS

TO
CUSTOMERS OF SUNSHINE WATER
SERVICES COMPANY
AND
ALL OTHER INTERESTED PERSONS
DOCKET NO. 20240068WS

APPLICATION FOR INCREASE IN
WATER AND WASTEWATER RATES IN
CHARLOTTE, HIGHLANDS, LAKE,
LEE, MARION, ORANGE, PASCO,
PINELLAS, POLK, AND SEMINOLE
COUNTIES BY SUNSHINE
WATER SERVICES COMPANY

ISSUED: November 19, 2024

Due to Hurricane Milton, the previously scheduled customer service hearings, of which you were notified, were forced to be cancelled. Thus, this is an AMENDED NOTICE that the Florida Public Service Commission ("Commission") will hold virtual and in-person customer service hearings in the above docket on the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

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Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

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- December 17, 2024 at 10:00 am
Eustis Community Center
601 Northshore Drive
Eustis, FL 32726

- December 17, 2024 at 6:00 pm
Commissioners Chamber
225 Newburyport Avenue
Altamonte Springs, FL 32701

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register to speak upon arrival at the venue. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.

Nov. 19, 2024

# LOCALi

The Gainesville Sun | The Ledger  
Daily Commercial | Ocala StarBanner  
News Chief | Herald-Tribune

PO Box 631244 Cincinnati, OH 45263-1244

## AFFIDAVIT OF PUBLICATION

Grace Seegobin  
Dean Mead  
7380 Murrell RD # 200  
Viera FL 32940-8130

STATE OF WISCONSIN, COUNTY OF BROWN

Before the undersigned authority personally appeared, who on oath says that he or she is the Legal Coordinator of the Star Banner, published in Marion County, Florida; that the attached copy of advertisement, being a Public Notices, was published on the publicly accessible website of Marion County, Florida, or in a newspaper by print in the issues of, on:

11/19/2024

Affiant further says that the website or newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes.

Subscribed and sworn to before me, by the legal clerk, who is personally known to me, on 11/19/2024

Legal Clerk

*[Handwritten Signature]*  
*[Handwritten Signature]*  
37-27

Notary, State of WI, County of Brown

My commission expires

Publication Cost: \$252.86

Tax Amount: \$0.00

Payment Cost: \$252.86

Order No: 10718453

# of Copies:

Customer No: 888567

1

PO #:

**THIS IS NOT AN INVOICE!**

*Please do not use this form for payment remittance.*

KAITLYN FELTY  
Notary Public  
State of Wisconsin

### AMENDED NOTICE OF CUSTOMER SERVICE HEARINGS

TO  
CUSTOMERS OF SUNSHINE  
WATER SERVICES COMPANY  
AND  
ALL OTHER INTERESTED  
PERSONS  
DOCKET NO. 20240068-W5  
APPLICATION FOR INCREASE IN  
WATER AND WASTEWATER  
RATES IN CHARLOTTE, HIGH-  
LANDS, LAKE, LEE, MARION,  
ORANGE, PASCO, PINELLAS,  
POLK, AND SEMINOLE COUNT-  
IES BY SUNSHINE WATER  
SERVICES COMPANY

ISSUED: November 19, 2024  
Due to Hurricane Milton, the previously scheduled customer service hearings, of which you were notified, were forced to be cancelled. Thus, this is an AMENDED NOTICE that the Florida Public Service Commission ("Commission") will hold virtual and in-person customer service hearings in the above docket on the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

#### CUSTOMER SERVICE HEARING - PURPOSE AND PROCEDURES

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. All witnesses shall be subject to cross examination at the conclusion of their testimony.

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December 3, 2024 at 3:00pm  
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Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

One day prior to the service hearings, customers who signed up to speak at one of the virtual service hearings will be provided further instructions from FPSC staff on how to participate.

Following are the Commission's scheduled in-person customer service hearings and procedures:

December 17, 2024 at 10:00 am

Eustis Community Center  
60 Northshore Drive  
Eustis, FL 32726

December 17, 2024 at 4:00 pm

Commissioners Chamber  
725 Newburyport Avenue  
Altamonte Springs, FL 32701

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register to speak upon arrival at the venue. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.

#10718453

# LOCALiQ

The Gainesville Sun | The Ledger  
Daily Commercial | Ocala StarBanner  
News Chief | Herald-Tribune

PO Box 631244 Cincinnati, OH 45263-1244

## AFFIDAVIT OF PUBLICATION

Suite 700  
Dean Mead  
420 S. Orange Ave Suite 700  
Orlando FL 32801

STATE OF WISCONSIN, COUNTY OF BROWN

Before the undersigned authority personally appeared, who on oath says that he or she is the Legal Coordinator of The Ledger-News Chief, published in Polk County, Florida; that the attached copy of advertisement, being a Public Notices, was published on the publicly accessible website of Polk County, Florida, or in a newspaper by print in the issues of, on:

11/19/2024

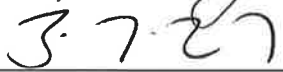
Affiant further says that the website or newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes.

Subscribed and sworn to before me, by the legal clerk, who is personally known to me, on 11/19/2024

Legal Clerk



Notary, State of WI, County of Brown



My commission expires

|                   |             |              |
|-------------------|-------------|--------------|
| Publication Cost: | \$665.81    |              |
| Tax Amount:       | \$0.00      |              |
| Payment Cost:     | \$665.81    |              |
| Order No:         | 10719698    | # of Copies: |
| Customer No:      | 1343112     | 0            |
| PO #:             | LSAR0184320 |              |

**THIS IS NOT AN INVOICE!**

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KAITLYN FELTY  
Notary Public  
State of Wisconsin

Amended Notice of Customers  
Service Hearings  
AMENDED  
Notice of CUSTOMER SERVICE  
HEARINGS

TO

CUSTOMERS OF sunshine water  
services company

AND

ALL OTHER INTERESTED  
PERSONS

DOCKET NO. 20240068-ws

Application for increase in WATER  
AND WASTEWATER rates in Char-  
lotte, Highlands, Lake, Lee, Marion,  
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Seminole Counties by SUNSHINE  
WATER SERVICES COMPANY

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CUSTOMER SERVICE HEARING -  
PURPOSE AND PROCEDURE

The purpose of the customer service  
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**AFFIDAVIT OF PUBLICATION**

Dean Mead  
420 S Orange AVE  
Suite 700  
Orlando FL 32801-3313

STATE OF WISCONSIN, COUNTY OF BROWN

Before the undersigned authority personally appeared, who on oath says that he or she is the Legal Advertising Representative of the News-Press, a daily newspaper published at Fort Myers in Lee County, Florida; that the attached copy of advertisement, being a Legal Ad in the matter of Public Notices, was published on the publicly accessible website of Lee County, Florida, or in a newspaper by print in the issues of, on:

11/19/2024

Affiant further says that the website or newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes.

Subscribed and sworn to before me, by the legal clerk, who is personally known to me, on 11/19/2024

Legal Clerk



Notary, State of WI, County of Brown

8-21-26

My commission expires

|                   |             |              |
|-------------------|-------------|--------------|
| Publication Cost: | \$471.82    |              |
| Tax Amount:       | \$0.00      |              |
| Payment Cost:     | \$471.82    |              |
| Order No:         | 10719590    | # of Copies: |
| Customer No:      | 1343112     | 0            |
| PO #:             | LSAR0184287 |              |

**THIS IS NOT AN INVOICE!**

*Please do not use this form for payment remittance.*

NICOLE JACOBS  
Notary Public  
State of Wisconsin

Amended Notice of Customer  
Service Hearings  
AMENDED  
Notice of CUSTOMER SERVICE  
HEARINGS

TO

CUSTOMERS OF sunshine water  
services company

AND

ALL OTHER INTERESTED  
PERSONS

DOCKET NO. 20240068-ws

Application for increase in WATER  
AND WASTEWATER rates in Char-  
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ISSUED: November 19, 2024

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the virtual service hearings in one  
of the following ways: (1) register  
using the FPSC's online registra-  
tion form, which will be available  
at [www.FloridaPSC.com](http://www.FloridaPSC.com), under  
the "Hot Topics" heading, (2) call  
the FPSC at (850) 413-7080 or (3)  
email [speakersignup@psc.state.  
fl.us](mailto:speakersignup@psc.state.fl.us). Online registration for the  
virtual service hearings will open  
on September 23, 2024, at 9:00 a.m.,  
and close at noon two business days  
prior to each customer service  
hearing.

Please note that the order in which  
customers will speak is based on the  
order in which they register. If you  
have questions about the sign-up  
process, please call (850) 413-7080.

One day prior to the service hear-  
ings customers who signed up to  
speak at one of the virtual service  
hearings will be provided further  
instructions from FPSC staff on how  
to participate.

Following are the Commission's  
scheduled in-person customer  
service hearings and procedures:

December 17, 2024 at 10:00 am  
Eustis Community Center  
601 Northshore Drive  
Eustis, FL 32726

December 17, 2024 at 6:00 pm  
Commis-  
sioners Chamber  
225 Newburyport Avenue  
Altamonte Springs, FL 32701

The in-person customer service  
hearings will commence at the times  
and locations shown above and will  
continue until all witnesses have  
been heard. Members of the public  
who wish to present testimony can  
register to speak upon arrival at  
the venue. All persons who wish  
to comment are urged to appear  
promptly at the scheduled customer  
service hearing times because the  
hearing may be adjourned early if  
no witnesses are present to testify,  
or when those present have testified.

Published Daily in  
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**State Of Florida  
County Of Orange**

Before the undersigned authority personally appeared  
Rose Williams, who on oath says that he or she is a duly authorized representative of the ORLANDO SENTINEL, a DAILY newspaper published in ORANGE, SEMINOLE, LAKE, OSCEOLA AND VOLUSIA Counties, Florida; that the attached copy of advertisement, being a Legal Notice in:

The matter of 11150-Public Hearing Notice Was published in said newspaper by print in the issues of, or by publication on the newspaper's website, if authorized on Nov 19, 2024.

Affiant further says that the newspaper complies with all legal requirements for publication in Chapter 50, Florida Statutes.



**Rose Williams**

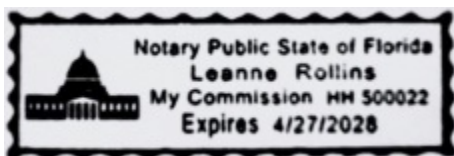
Signature of Affiant

Name of Affiant

Sworn to and subscribed before me on this 6 day of January, 2025,  
by above Affiant, who is personally known to me (X) or who has produced identification ( ).



Signature of Notary Public



Name of Notary, Typed, Printed, or Stamped

**AMENDED NOTICE OF CUSTOMER SERVICE  
HEARINGS TO CUSTOMERS OF SUNSHINE  
WATER SERVICES COMPANY AND ALL  
OTHER INTERESTED PERSONS DOCKET NO.  
20240068-WS**

APPLICATION FOR INCREASE IN  
WATER AND WASTEWATER RATES IN  
IN CHARLOTTE, HIGHLANDS,  
LAKE, LEE, MARION, ORANGE,  
PASCO, PINELLAS, POLK,  
AND SEMINOLE COUNTIES BY  
SUNSHINE WATER SERVICES  
COMPANY

ISSUED: November 19, 2024

Due to Hurricane Milton, the previously scheduled customer service hearings, of which you were notified, were forced to be cancelled. Thus, this is an AMENDED NOTICE that the Florida Public Service Commission ("Commission") will hold virtual and in-person customer service hearings in the above docket on the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

**CUSTOMER SERVICE HEARING -  
PURPOSE AND PROCEDURE**

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. All witnesses shall be subject to cross examination at the conclusion of their testimony.

This Commission has scheduled both in-person and virtual customer service hearings. Commissioners will attend and participate during the service hearings.

Following are the Commission's scheduled virtual customer service hearings and instructions for speaker registration:

December 3, 2024 at 3:00pm  
December 19, 2024 at 1:00 pm

Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the FPSC's online registration form, which will be available at [www.FloridaPSC.com](http://www.FloridaPSC.com), under the "Hot Topics" heading, (2) call the FPSC at (850) 413-7080 or (3) email [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us). Online registration for the virtual service hearings will open on September 23, 2024, at 9:00 a.m., and close at noon two business days prior to each customer service hearing.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

One day prior to the service hearings customers who signed up to speak at one of the virtual service hearings will be provided further instructions from FPSC staff on how to participate.

Following are the Commission's scheduled in-person customer service hearings and procedures:

December 17, 2024 at 10:00 am  
Eustis Community Center  
601 North State Drive

601 Northshore Drive  
Eustis, FL 32726

December 17, 2024 at 6:00 pm  
Commissioners Chamber  
225 Newburyport Avenue  
Altamonte Springs, FL 32701

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register to speak upon arrival at the venue. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.  
11/19/2024 7718821

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