

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Wednesday, January 8, 2025 8:56 AM  
**To:** Records Clerk; Consina Griffin-Greaux  
**Subject:** FW: E-Form Improper Billing TRACKING NUMBER: 198286

Please, add to docket 20240149.

-----Original Message-----

**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us>  
**Sent:** Tuesday, January 07, 2025 8:54 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** FW: E-Form Improper Billing TRACKING NUMBER: 198286

John,

Please forward to the clerk's office.

CGriffin

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
**Sent:** Friday, January 3, 2025 6:34 AM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** E-Form Improper Billing TRACKING NUMBER: 198286

**CUSTOMER INFORMATION**

**Name:** Brooke Thompson  
**Telephone:** 3862819153  
**Email:** Brookethompson1386@gmail.com  
**Address:** 416 auburn drive apt 2 Daytona beach FL 32118

**BUSINESS INFORMATION**

**Business Account Name:** Power bill  
**Account Number:**  
**Address:** Same as above Daytona beach FL 32118

**COMPLAINT INFORMATION**

**Complaint:** Improper Billing against Florida Power & Light Company

**Details:**

FPL saw 18.36 BILLION dollars in revenue in 2023. FPL has 12 million customers, they want 288 dollars from all of us? The people that live paycheck to paycheck. The survharge for 2025 due to the past hurricanes and the rate increase in February for solar centers going on line is not only unjust it is sickening and YOU approved it to protect their bottom line and I'm sure your own. We are not your cash cows. I want to know how much of their own bill that Fpl is footing? Having a monopoly and exploiting vulnerable customers has been illegal since the Sherman Anti Trust Act. Who else do I need to get in contact with before something is done? I'm sure you will hear from me again.