

Antonia Hover

From: John Plescow
Sent: Friday, January 10, 2025 10:14 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 198354

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Friday, January 10, 2025 9:47 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 198354

Please send to clerk's office.

Thanks

CGriffin

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, January 9, 2025 11:37 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 198354

CUSTOMER INFORMATION

Name: Beatrice Balboa
Telephone:
Email: beatricebalboa@gmail.com
Address: 1010 South Ocean Boulevard, Unit. 1008 Pompano Beach FL 33062

BUSINESS INFORMATION

Business Account Name: Beatrice Balboa
Account Number:
Address: 1010 South Ocean Boulevard, Unit. 1008 Pompano Beach FL 33062

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company
Details:
Thursday 9 January 2025 1130 hours

To whom it may concern,

I am writing to express my ongoing deepest disappointment that the electrical utility industrial sector continues to mismanage the electrical infrastructure throughout the State of Florida despite given unfettered access to elected and appointed government officials and agencies in the furtherance of policies and agendas, which consist of pursuing poorly thought out sourcing of energy resources and a decidedly anti-consumer stance with the rate-paying public across the board. Ongoing investigations continue undercover the long-standing practices by these captains of industry

to extract ever larger fees and electrical rates to aggrandize their oversized ambitions by direct and indirect political arrangements in backrooms.

The attached documentation clearly indicates the ongoing disreputability behavior by these captains of industry, despite the level of crushing runaway inflation and fixed incomes on the elderly and senior citizens in the City of Pompano Beach AND Broward County AND the State of Florida.

Time permitting, respectfully request to please place these observations and articles in the appropriate docket to underscore the overwhelmingly calculated cold-hearted manner that these captains seem to influence the very elected/appointed representatives that should, instead, be seeking to comfort their constituents day-to-day hardships to pay for the aggrandizement of these out sized economic sectors.

Thank you for your time in these matters and hope to hear from you soon.

Sincerely,
Beatrice Balboa
1010 South Ocean Boulevard, Unit 1008
Pompano Beach, FL 33062-6631
USA

The Public Service Commission Favors Profits Over People Posted on January 8, 2025 • by Shelley Reback Share

Brooke Ward & Isabella Moeller, Food & Water Watch Food and Water Watch Senior Organizer Brooke Ward and Isabella Moeller, a USF student working with the Hillsborough Affordable Energy Coalition, joined MidPoint to explain the shocking rate increases we will find in our electric bills after January 1st, and the further increases we will face in March 2025.

Your Utilities Bill Just Got Hiked

On December 3d, 2024, the Florida Public Service Commission (PSC)– a political body consisting of officials appointed by Governor DeSantis that apparently provides little service to the interests of the public–voted to deny their own staff’s recommendations that would have slashed the Tampa Electric Company’s (TECO) rate hike request in half and would have saved TECO’s residential customers millions of dollars over the next three years. Residents and small businesses will now be footing the bill for \$71 million in rate increases to save large industrial and commercial customers money the company will pass on to their shareholders. The PSC’s denial came despite sustained public opposition to the rate hikes from Hillsborough County customers. Now, perhaps emboldened by the Public Service Commission’s capitulation to TECO’s rate increase request, Florida Power and Light customers will face the largest rate increase request ever made by a power utility in the United States pending before the PSC.

It Gets Worse

The PSC also rejected their staff’s recommendation to deny TECO’s request to build a new fracked gas plant at MacDill Air Force base and approved passing on the \$167 million cost of the plant to customers in increased electricity rates. They also approved a plan that will require Hillsborough consumers to now also face additional expenses of \$30 to \$50 on average per month for 12 months beginning in March 2025 to replenish TECO’s reserves that were spent on hurricane recovery expenses this year.

Our guests, Brooke Ward, Senior Florida Organizer, Food & Water Watch, and Isabella Moeller, together with their allies, have been mobilizing citizen opposition to “these greedy fossil-fueled rate hikes,” according to Ms. Ward. They were instrumental in winning Tampa Bay’s first in-district PSC TECO rate hike hearing in 15 years so that impacted community members could be heard. Despite this opposition and the recommendations of PSC staff, “the PSC continues to be a rubber stamp for utilities and big business over struggling communities.”

What Now?

Because irony is dead in Florida and hypocrisy rules, Tampa Electric is raising its customers' utility bills to move their headquarters from downtown Tampa to higher ground in Midtown, claiming it's to protect against flooding and meet hurricane resiliency standards. But here's the real issue: while TECO is protecting its headquarters from extreme weather, it continues to invest in dirty fossil fuels that are fueling the climate crisis, which is causing more frequent storms and flooding. Eighty-nine percent of TECO's energy customers are in Hillsborough County. The Affordable Energy Coalition suggests that the Hillsborough County Commission can mitigate the PSC's rate hike actions by passing an Affordable Energy and Climate Plan to keep energy bills lower by moving away from fossil fuels.