

STATE OF FLORIDA

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Public Service Commission

January 10, 2025

STAFF'S TWENTY SEVENTH DATA REQUEST *via email*

Beth Keating, Esquire
Florida Public Utilities Company
Gunster, Yoakley & Stewart, P.A.
215 South Monroe Street, Suite 601
Tallahassee, FL 32301
bkeating@gunster.com

RE: Docket No. 20240099-EI – Petition for rate increase by Florida Public Utilities Company.

Dear Ms. Keating:

By this letter, the Commission staff requests that Florida Public Utilities Company (FPUC) provide responses to the following data requests:

1. A customer at the Marianna service hearing testified that credit card payments are limited to \$750 per transaction. As a business owner, the customer found that to be an issue as multiple payments needed to be made to completely pay her bill. Please explain why credit card payments are limited to \$750 and discuss if that payment limit can be removed.
2. FPUC's website refers to third-party payment centers. Please provide a list for both Northeast and Northwest divisions of the third-party payment centers, including the address, and state where customers can find information about the location of the centers. If they are listed on the FPUC website, please provide the link.

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Please file all responses electronically no later than Friday, January 24, 2025, through the Commission's website at www.floridapsc.com, by selecting the Clerk's Office tab and Electronic Filing Web Form. *In addition, please email the filed response to discovery-gcl@psc.state.fl.us.*

Please feel free to call me at (850) 413- 6218 if you have any questions.

Sincerely,

/s/ Suzanne Brownless

Suzanne Brownless

Special Counsel

SBr/ds

cc: Office of Commission Clerk