

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, January 15, 2025 7:45 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20250011  
**Attachments:** FW: FPL monopoly; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20250011.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, January 14, 2025 4:47 PM  
**To:** Ellen Plendl  
**Subject:** FW: FPL monopoly

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

From: Taylor Kite <taylor.kite@hotmail.com>  
Sent: Tuesday, January 14, 2025 9:30 AM  
To: GovernorRon.DeSantis@eog.myflorida.com  
Subject: FPL monopoly

Why are you allowing these crooks to continue to raise prices and price gouge us???? We do not have another option. This is absolutely disgusting Sent from my iPhone Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Wednesday, January 15, 2025 7:43 AM  
**To:** 'taylor.kite@hotmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Taylor Kite  
taylor.kite@hotmail.com

Dear Taylor:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's petition for a rate increase. We will add your comments to Docket 20250011 regarding the petition.

You may review all the information filed for Commission consideration in docket 20250011 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20250011. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

You also requested an option to FPL. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Analyst IV  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)