

**Jenae Thornberry**

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**From:** John Plescow  
**Sent:** Tuesday, January 21, 2025 9:36 AM  
**To:** Consumer Correspondence; Lillian Barrios  
**Subject:** FW: Docket 20240068  
**Attachments:** E-Form Other Complaints TRACKING NUMBER: 198459

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Please, add to docket 20240068.

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**From:** Lillian Barrios <LBarrios@psc.state.fl.us>  
**Sent:** Tuesday, January 21, 2025 9:31 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** Docket 20240068

Hello,

Please forward to clerk's office.

Thank you!

## Jenae Thornberry

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Sunday, January 19, 2025 5:41 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints TRACKING NUMBER: 198459

### CUSTOMER INFORMATION

Name: Krystal Pyatt  
Telephone: 8325335123  
Email: haleyangels@yahoo.com  
Address: 17351 saw palmetto Ave Clermont FL 34714

### BUSINESS INFORMATION

Business Account Name: Krystal Pyatt  
Account Number:  
Address: 17351 saw palmetto Ave Clermont FL 34714

Water County Selected: Lake

### COMPLAINT INFORMATION

Complaint: Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat  
Details:

I have only lived in Florida for a little over a year and have already had multiple price increases, or a stop to this!!