Jenae Thornberry

From: John Plescow

Sent: Tuesday, January 21, 2025 10:13 AM

To: Consumer Correspondence

Cc: Sergio Smith

Subject: FW: E-Form Other Complaints TRACKING NUMBER: 198469

Follow Up Flag: Follow up Flag Status: Flagged

Please, add to docket 20240068.

----Original Message-----

From: Sergio Smith <SSmith@psc.state.fl.us> Sent: Tuesday, January 21, 2025 10:04 AM To: John Plescow <JPlescow@PSC.STATE.FL.US>

Subject: FW: E-Form Other Complaints TRACKING NUMBER: 198469

Hey, John.

Please forward to the clerk's office.

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us >

Sent: Monday, January 20, 2025 8:27 AM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaints TRACKING NUMBER: 198469

CUSTOMER INFORMATION

Name: Jeffrey Wagner Telephone: 5616433332 Email: Jpw7762@gmail.com

Address: 17364 Painted Leaf Way Clermont FL 33471

BUSINESS INFORMATION

Business Account Name: Jeffrey Wagner

Account Number:

Address: 17364 Painted Leaf Way Clermont FL 34714

COMPLAINT INFORMATION

Complaint: Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat

Details:

Don't raise the water rate. We struggle with so many expenses, we live out of one Social Security check at the moment.