

**Charlie Smith**

**From:** John Plescow  
**Sent:** Tuesday, January 21, 2025 10:12 AM  
**To:** Consumer Correspondence; Sergio Smith  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 198464

Please, add to docket 20240068.

-----Original Message-----

From: Sergio Smith <SSmith@psc.state.fl.us>  
Sent: Tuesday, January 21, 2025 10:04 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 198464

Hey, John.

Please forward to the clerk's office.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Sunday, January 19, 2025 10:28 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 198464

**CUSTOMER INFORMATION**

Name: Shannon McCarthy  
Telephone: 7077998296  
Email: RVCEA@yahoo.com  
Address: 17015 Basswood Ln, N/A Clermont FL 34714

**BUSINESS INFORMATION**

Business Account Name: Shannon McCarthy  
Account Number:  
Address: 17015 Basswood Ln, N/A Clermont FL 34714

Water County Selected: Lake

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat  
Details:

I just learned that Sunshine water service is petitioning the State to do another rate increase. We already pay more for water than anyone I know in other counties. There is ZERO reason for this. They refuse to give my area reclaimed water, even though our community HOA areas use it. So I have to pay extra to water my grass with drinking water. I don't want to pay even more simply because they're greedy.