

Charlie Smith

From: John Plescow
Sent: Tuesday, January 21, 2025 10:11 AM
To: Consumer Correspondence; Sergio Smith
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 198461

Please, add to docket 20240068.

-----Original Message-----

From: Sergio Smith <SSmith@psc.state.fl.us>
Sent: Tuesday, January 21, 2025 10:03 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 198461

Hey, John.

Please forward to the clerk's office.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Sunday, January 19, 2025 7:12 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 198461

CUSTOMER INFORMATION

Name: Olya Cuellar
Telephone: 6093504823
Email: Fsigda@yahoo.com
Address: 17552 Butterfly Pea Ct Clermont FL 34714

BUSINESS INFORMATION

Business Account Name: Olya Cuellar
Account Number:
Address: 17552 Butterfly Pea Ct Clermont FL 34714

Water County Selected: Lake

COMPLAINT INFORMATION

Complaint: Improper Billing against Sunshine Water Services Company d/b/a Sunshine Wat
Details:

The sunshine water company has made using water a luxury . My current bill for one person is ridiculous. Someone needs to look into the company and explore the legality of their outrageous fees! Now they are looking into getting approved to raise the water bill yet again. Someone please stop this madness, prevent any additional rate raises, and audit this scam water company. We, the residents of the Serenoa community, are sick and tired of this scam business who steal our money by imposing atrocious fees.