

**Charlie Smith**

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**From:** John Plescow  
**Sent:** Tuesday, January 21, 2025 10:09 AM  
**To:** Consumer Correspondence; Sergio Smith  
**Subject:** FW: E-Form Improper Billing TRACKING NUMBER: 198463

Please, add to docket 20240068.

-----Original Message-----

From: Sergio Smith <SSmith@psc.state.fl.us>  
Sent: Tuesday, January 21, 2025 10:03 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 198463

Hey, John.

Please forward to the clerk's office.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Sunday, January 19, 2025 8:24 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 198463

**CUSTOMER INFORMATION**

Name: Margo Magura  
Telephone:  
Email:  
Address: 17491 Saw Palmetto Ave Clermont FL 34714

**BUSINESS INFORMATION**

Business Account Name: MargoA  
Account Number:  
Address: 17491 Saw Palmetto Ave Clermont FL 34714

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Sunshine Water Services Company d/b/a Sunshine Wat  
Details:  
They are unreasonably expensive.