CORRESPONDENCE 1/21/2025 DOCUMENT NO. 00367-2025

## **Charlie Smith**

From:	John Plescow
Sent:	Tuesday, January 21, 2025 10:07 AM
То:	Consumer Correspondence; Sergio Smith
Subject:	FW: E-Form Delay in Service TRACKING NUMBER: 198462

Please, add to docket 20240068.

-----Original Message-----From: Sergio Smith <SSmith@psc.state.fl.us> Sent: Tuesday, January 21, 2025 10:01 AM To: John Plescow <JPlescow@PSC.STATE.FL.US> Subject: FW: E-Form Delay in Service TRACKING NUMBER: 198462

Hey, John.

Please forward to the clerk's office.

-----Original Message-----From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us> Sent: Sunday, January 19, 2025 7:38 PM To: Consumer Contact <Contact@PSC.STATE.FL.US> Subject: E-Form Delay in Service TRACKING NUMBER: 198462

CUSTOMER INFORMATION Name: Rebecca Rabb Telephone: Email: Address: 17048 Goldcrest Loop Clermont FL 34714

BUSINESS INFORMATION Business Account Name: Rebecca Rabb Account Number: Address: 17048 Goldcrest Loop Clermont FL 34714

COMPLAINT INFORMATION Complaint: Delay in Service against Sunshine Water Services Company d/b/a Sunshine Wat Details: They are constantly increasing rates