

**Charlie Smith**

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**From:** John Plescow  
**Sent:** Tuesday, January 21, 2025 11:13 AM  
**To:** Consumer Correspondence; Lillian Barrios  
**Subject:** FW: Docket 20240068  
**Attachments:** E-Form Other Complaints TRACKING NUMBER: 198453; E-Form Improper Billing TRACKING NUMBER: 198452

Please, add to docket 20240068.

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**From:** Lillian Barrios <LBarrios@psc.state.fl.us>  
**Sent:** Tuesday, January 21, 2025 10:49 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** Docket 20240068

Hello,

Please forward these to the Clerk's office.

Thank you!

## Charlie Smith

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Sunday, January 19, 2025 2:47 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints TRACKING NUMBER: 198453

### CUSTOMER INFORMATION

Name: Lucy Sierra  
Telephone: 4077580230  
Email: 01lucyb@bellsouth.net  
Address: 17681 Passionflower circle Clermont FL 34714

### BUSINESS INFORMATION

Business Account Name: Lucy Sierra  
Account Number: 9195869464  
Address: 17681 Passionflower circle Clermont FL 34714

Water County Selected: Lake

### COMPLAINT INFORMATION

Complaint: Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat

#### Details:

Water is so expensive. My bill is so high for 2 people in the house. I get no help I am a single mom. Please do not let them raise out bill more.

## Charlie Smith

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Sunday, January 19, 2025 2:29 PM  
**To:** Consumer Contact  
**Subject:** E-Form Improper Billing TRACKING NUMBER: 198452

### CUSTOMER INFORMATION

Name: Jennifer Lubliner  
Telephone: 5614008896  
Email: Jll33433@gmail.com  
Address: 17477 Butterfly Pea Clermont FL 34714

### BUSINESS INFORMATION

Business Account Name: Jennifer Lubliner Account Number:  
Address: 17477 Butterfly Pea Clermont FL 34714

Water County Selected: Lake

### COMPLAINT INFORMATION

Complaint: Improper Billing against Sunshine Water Services Company d/b/a Sunshine Wat  
Details:

We have outrageously high water bills. The water has a smell to it. Our primary address is in another city, this house is our vacation property. We do not live here full time yet our water bill is more than 3x the amount of our primary address. I have reached out to sunshine about this before and they claim nothing is wrong with their billing. I find that highly suspect. They are also trying to raise the already exorbitant fees. This is price gouging and unacceptable. We are paying way too much for a subpar service. Please help the residents of Clermont.