

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, January 21, 2025 11:52 AM
To: Consumer Correspondence
Subject: Docket No. 20240099
Attachments: FW: FLORIDA PUBLIC UTILITIES; Consumer Inquiry - Florida Public Utilities

See attached customer correspondence and reply for Docket No. 20240099.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 21, 2025 11:44 AM
To: Ellen Plendl
Subject: FW: FLORIDA PUBLIC UTILITIES

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Justin Gardner <justingardner62@yahoo.com>
Sent: Wednesday, January 8, 2025 9:18 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FLORIDA PUBLIC UTILITIES

Submitted

Wed, 01/08/2025 - 14:17

Sender Information

Justin Gardner
justingardner62@yahoo.com
6783329018

Subject

FLORIDA PUBLIC UTILITIES

Message

Florida public utilities is trying to push a rate increase on Jackson County residents at an astonishing rate of 44%. As hard as it is to admit anyways, were on budget billing and am having to pay \$450 a month for electricity. Jackson County is considered to be poverty level living, yet our own power company is making life even worse. We don't have the opportunity to choose our power provider, but we are fighting to push for deregulation. i would appreciate any help you could give Governer.

IP Address

50.146.38.154

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/131.0.0.0
Safari/537.36 Edg/131.0.0.0

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Tuesday, January 21, 2025 11:51 AM
To: 'justingardner62@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Public Utilities

Mr. Justin Gardner
justingardner62@yahoo.com

RE: FPSC Inquiry 1463082C

Dear Mr. Gardner:

The Governor's office forwarded a copy of your email regarding Florida Public Utilities (FPU) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate your comments and will add your correspondence to Docket No. 20240099, regarding FPU's petition for a rate increase.

You may review all the information filed with the FPSC by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20240099 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket.

You also requested deregulation in the electric industry. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission