

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Monday, January 27, 2025 4:33 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 198509

Please, add to docket 20240068.

-----Original Message-----

**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
**Sent:** Monday, January 27, 2025 4:00 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** RE: E-Form Other Complaints TRACKING NUMBER: 198509

John,  
Please forward to clerk's office.  
CGriffin

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
**Sent:** Thursday, January 23, 2025 5:54 AM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** E-Form Other Complaints TRACKING NUMBER: 198509

**CUSTOMER INFORMATION**

**Name:** Holli Hanely  
**Telephone:**  
**Email:**  
**Address:** 2920 Marlberry lane Clermont FL 43714

**BUSINESS INFORMATION**

**Business Account Name:** Holli Hanely/Michelle Bartlett Account Number:  
**Address:** 2920 Marlberry lane Clermont FL 43714

**Water County Selected:** Lake

**COMPLAINT INFORMATION**

**Complaint:** Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat  
**Details:**  
Continued extraordinary high increases in water and waste water costs.