

Charlie Smith

From: John Plescow
Sent: Tuesday, January 28, 2025 9:09 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 198483

Please, add to docket 20250000.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, January 28, 2025 8:30 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 198483

John,
Please forward to clerk's office. Docket 20240025

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, January 21, 2025 9:44 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 198483

CUSTOMER INFORMATION

Name: John Verlooy
Telephone: 2183939637
Email: 1verlooyjohn@gmail.com
Address: 1831 Madero dr The Villages FL 32159

BUSINESS INFORMATION

Business Account Name: John Verlooy
Account Number: 910079079871
Address: 1831 Madero dr The Villages FL 32159

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

It is my understanding that the commission approved the net metering system that is in place for Duke Energy and therefor I am asking to take another look at this because from a costumer point of view this is nothing short of a robbery it would be so simple /honest and at NO negative effect to the company and the consumer that at the end of the year the balance will simply be carried over like any other month but NO that would be too honest now I had 609Kwh that Duke Energy received from my solar system and make a profit of 75% when they are selling it to another customer while when I go over my my solar production in any given month this year I need to pay the bill in full every month at the full rate does this sound like Consumer protection ?? there should be protection for the consumer We already pay a minimum charge that is pure profit I am asking to take another look at this rule and I really feel that we could be compensated in a fair way or instead just roll it over that would not harm the consumer or the company
Thank you for your time