

**Jenae Thornberry**

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**From:** Ellen Plendl  
**Sent:** Wednesday, January 29, 2025 9:57 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20240173  
**Attachments:** FW: Duke Energy Proposed Rate Increases; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket No. 20240173.

## Jenae Thornberry

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, January 28, 2025 4:38 PM  
**To:** Ellen Plendl  
**Subject:** FW: Duke Energy Proposed Rate Increases  
**Attachments:** IMG\_5639.png

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** James Taormina <starandjim@verizon.net>  
**Sent:** Tuesday, January 28, 2025 8:02 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy Proposed Rate Increases

**Submitted**  
Tue, 01/28/2025 - 13:02

**Sender Information**  
James Taormina  
[starandjim@verizon.net](mailto:starandjim@verizon.net)  
201-446-4883

**Subject**  
Duke Energy Proposed Rate Increases

**Message**  
As mention with the rate increase by Duke Energy, They stated it was due to the Pass Hurricanes we had, to help offset the Costs of other Agency's coming to our state Mutual Aid. It's supposed to be \$20. But when the Governor put a state of Emergency, and as Per Fema anything incurred by even a a utilities is covered by FEMA.  
Can advise further if need be. Thank you

**IP Address**  
73.21.190.162

**User Agent**

Mozilla/5.0 (Macintosh; Intel Mac OS X 10\_15\_7) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/16.6 Safari/605.1.15

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Jenae Thornberry

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**From:** Shonna McCray  
**Sent:** Wednesday, January 29, 2025 9:52 AM  
**To:** 'starandjim@verizon.net'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. James Taormina  
starandjim@verizon.net

RE: FPSC Inquiry 1463457C

Dear Mr. Taormina:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Debby, Helene and Milton. We will add your comments to Docket 20240173 regarding the petition.

You may review all the information filed for Commission consideration in docket 20240173 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240173. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission