

State of Florida

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 3, 2025

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Sakina Deas, Public Utility Analyst IV, Office of Industry Development & Market Analysis *S.D.*

RE: Docket No. 20240150-TX – Petition for designation as an eligible telecommunications carrier in the State of Florida, by Integrated Path Communications, LLC.

Attached is Integrated Path Communications, LLC's response to staff's data requests, which were sent by email. Please add to docket file.

If you have any questions, please contact me at 850.413.6504.

RECEIVED-FPSC
2025 FEB -3 AM 11:35
COMMISSION
CLERK

Docket Number: 20240150
Subject Matter: First Data Request
Request to: Integrated Path Communications, LLC (“IPC”)
Request from: Florida Public Service Commission Staff
Date of Request: December 3, 2024
Responses Due:

1-1. How long has IPC been in business?

Response: IPC was formed on May 10, 2006 in the state of New York.

1-2. Is IPC an ETC in other states?

Response: Yes. IPC has ETC status in the states of New York, Texas, and Wisconsin.

1-3. Pursuant to 47 CFR 54.401(e), is Integrated Path Communications agreeing not to charge Lifeline customers a number portability fee to port their numbers?

Response: IPC agrees not to charge Lifeline customer a number portability fee to port numbers pursuant to 47 CFR 54.401(e)

1-4. Will IPC offer Transitional Lifeline service as required by Section 364.105, Florida Statutes?

Response: IPC will offer Transitional Lifeline service as required by Section 364.105 of the Florida statute.

1-5. Does IPC intend to rely exclusively on USF disbursements to operate or will the company also receive revenue from other sources?

Response: IPC will not rely on USF disbursements exclusively.

1-6. Will the company’s Lifeline service meet the FCC’s minimum service standards for both voice and broadband? If not, which service will meet the FCC’s requirement?

Response: IPC’s Lifeline service will meet the FCC’s minimum service standards for both voice and broadband.

1-7. Does IPC commit to participating in the Lifeline Promotion per Florida administrative code 25-4.0665(3)?

Response: IPC commits to participating in the Lifeline Promotion per Florida administrative code 25-4.0665(3).

1-8. Has IPC filed for bankruptcy? If yes, please identify the chapter and filing date.

Response: IPC has not filed for bankruptcy.

1-9. Has IPC been involved in any FCC or USAC enforcement actions? If yes, please provide details.

Response: IPC has not been involved in any FCC or USAC enforcement actions.

1-10. Please provide company contacts for customer complaints and for the Florida PSC annual data request for the Lifeline Legislative report.

Response: The contact for customer complaints and for the Florida Public Service Commission Annual Data Request for the Lifeline Legislative report is listed below:

Brian Shepard
9030 State Route 22, Suite 3
Hillsdale, NY 12529
Phone: (518) 325-1396
Email: bshepard@ipc-llc.com

Docket Number: 20240150
Subject Matter: Second Data Request
Request to: Integrated Path Communications, LLC (“IPC”)
Request from: Florida Public Service Commission Staff
Date of Request: December 11, 2024
Responses Due:

2-1 Is IPC seeking ETC designation for Low-Income support only and not High-Cost support?

Response: IPC presently only seeks low-income support through the Lifeline and Link-Up programs. If IPC determines that participation in other support programs such as the high-cost program, would be appropriate, it will notify the Commission as needed.

2-2 IPC indicated it will provide Lifeline service using a combination of its facilities and resale agreements. Could you specify the companies with which IPC has resale agreements?

Response: IPC currently has a resale agreement for Florida with Frontier.

2-3 Does IPC provide Wireless service in other states, even though it offers wireline only service in Florida?

Response: At this time, IPC intends to provide only wireline services as an ETC. If it determines that it would be appropriate to add wireless services, it will apply to the Commission for any required approvals.

2-4 Could you please describe what plans will be offered to Lifeline customers in Florida?

Response: Broadband will be included in the Wireline Lifeline Plans for customers. Please see the chart below for Lifeline plans that will be offered to customers in the state of Florida. These Lifeline plans are available on IPC’s website at <https://www.ipcclec.com/plans.html>

IPC Lifeline Plans		
Package Description	Charge Description	Cost
Plain: A wireline connection with unlimited local inbound & outbound calling with no additional features.	Undiscounted Monthly Charge:	\$15.20
	Amount of Lifeline Discount:	\$5.25/month
	Discounted Monthly Charge:	\$9.95 +Tax
	Activation Fee:	N/A

Lifeline Basic: A Lifeline Basic Wireline plan gives unlimited local calling plus Call Waiting, Caller ID & Toll Restrictions.	Undiscounted Monthly Charge:	\$23.20
	Amount of Lifeline Discount:	\$5.25/month
	Discounted Monthly Charge:	\$17.95 + Tax
	Activation Fee:	N/A
Lifeline Basic Plus: The Basic Plus gives unlimited local calling, Call Waiting, Caller ID, Toll Restrictions and 200 Long Distance Minutes.	Undiscounted Monthly Charge:	\$29.00
	Amount of Lifeline Discount:	\$5.25/month
	Discounted Monthly Charge:	\$23.75 + Tax
	Activation Fee:	N/A
IPC Broadband Plans		
*Lifeline SIM Plan: FREE for Lifeline Eligible Customers	Undiscounted Monthly Charge:	\$9.25
1,000 Mins Talktime, 1,000 SMS 4.5 GB Data	Amount of Lifeline Discount:	\$9.25/month
	Discounted Monthly Charge:	\$0.00
	Activation Fee:	N/A

*Lifeline SIM Plan is the default plan that is automatically applied to every subscriber registering under the Lifeline program with IPC.