

Hong Wang

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**From:** Ellen Plendl  
**Sent:** Tuesday, February 4, 2025 1:14 PM  
**To:** Consumer Correspondence  
**Subject:** RE: Docket Nos. ~~2024026~~ & 20240172  
**Attachments:** FW: Opposition to TECO's Continued Rate Hikes; Consumer Inquiry - Tampa Electric Company  
*AS 2/4/25*

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

See attached customer correspondence and reply for Docket Nos. ~~2024026~~ & 20240172.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, February 4, 2025 11:30 AM  
**To:** Ellen Plendl  
**Subject:** FW: Opposition to TECO's Continued Rate Hikes

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** Robyn Frelich <robyn9807@gmail.com>  
**Sent:** Monday, February 3, 2025 7:25 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Opposition to TECO's Continued Rate Hikes

### Submitted

Mon, 02/03/2025 - 12:25

### Sender Information

Robyn Frelich  
[robyn9807@gmail.com](mailto:robyn9807@gmail.com)  
8134860684

### Subject

Opposition to TECO's Continued Rate Hikes

### Message

I am writing to express my strong opposition to TECO's continued rate hikes, which place an increasing financial burden on residents and small businesses. As a subsidiary of Emera Inc., a company generating billions in revenue, TECO is not facing financial hardship. Instead, these rate increases seem to prioritize corporate profits and executive bonuses over affordability for customers.

With no reported losses and consistent earnings, TECO should be focused on financial efficiency not profits.

### IP Address

104.28.57.248

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Tuesday, February 4, 2025 11:56 AM  
**To:** 'robyn9807@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Tampa Electric Company

Ms. Robyn Frelich  
robyn9807@gmail.com

RE: FPSC Inquiry 1463880C

Dear Ms. Frelich:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern regarding TECO's recent rate increase and its petition for recovery of costs associated with named tropical systems during the 2023 and 2024 hurricane seasons and replenishment of storm reserve,

On December 19, 2024, the FPSC approved new electric rates and charges for TECO that are significantly lower than the company requested in its initial filing. This decision ensures that customers will benefit from fair and reasonable rates, while maintaining reliable electric service.

TECO initially filed a request in April for a significant rate increase to recover operating costs, infrastructure investments, and other expenses to provide utility services. As a part of its review process, three customer service hearings were held in June, and an administrative evidentiary hearing to consider expert testimony was held August 26-30. The Commission considered competing positions by a dozen intervenors, including the Office of Public Counsel, the Federal Executive Agencies, the Florida Industrial Power Users Group, as well as other customer, environmental and business advocacy groups. After a thorough review, the Commission adjusted TECO's request and approved recovery of the necessary funds to operate and modernize its system while minimizing the financial burden to customers.

On December 3, the Commission voted to reduce TECO's requested revenue increase by more than \$100 million, from \$287.9 million to \$184.9 million, allowing TECO to continue its investments in grid reliability, renewable energy, and fleet modernization projects, helping to build a more resilient energy future for its service area.

The approved rates will take effect the first billing cycle of January 2025. Based on the new lowered revenue requirement, TECO's average residential monthly customer bill at 1,000 kWh usage will be \$145.58, an increase of \$9.14 from the current bill. This residential customer bill example includes all costs to provide service, cost recovery clauses, fuel, and Gross Receipts Tax.

The docket for TECO's petition for recovery of costs associated with named tropical systems during the 2023 and 2024 hurricane seasons and replenishment of storm reserve is still open and is expected to go to the Commission Conference Agenda on February 4, 2025.

You may review all the information filed for Commission consideration in docket 20240172 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240172. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

You may review our brochure, "Utility Ratemaking in Florida" to learn more about the rate case process by using the following link for:

<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Consumer/Brochure/Ratemaking.pdf>

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

**User Agent**

Mozilla/5.0 (iPhone; CPU iPhone OS 18\_2\_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.2 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.