## Jenae Thornberry

From: John Plescow

**Sent:** Wednesday, February 5, 2025 11:34 AM **To:** Consumer Correspondence; Lillian Barrios

**Subject:** FW: TECO rate increase

Follow Up Flag: Follow up Flag Status: Flagged

Please, add to docket 20240172.

From: Lillian Barrios <LBarrios@psc.state.fl.us>
Sent: Wednesday, February 05, 2025 11:13 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>

Subject: FW: TECO rate increase

Hello,

Please forward to the clerk's office.

Thank you!

From: Diane Russo < diane.russo1@gmail.com > Sent: Wednesday, February 5, 2025 10:04 AM

To: Consumer Contact < Contact@PSC.STATE.FL.US >

Subject: TECO rate increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

## Good morning,

I saw on the news yesterday that the Florida Public Service Commission approved yet another electric rate hike proposed by TECO which will take effect in March 2025.

I am appalled that the increase was approved! TECO requested the hike to cover costs for the past hurricanes and replenish storm reserves. What about the consumer that had to also foot the costs of the past hurricanes? Most of us have not even recovered from the recent storms, and now we also have to cover TECO's expenses!! What in the world is going on? Big companies are 1000% more capable of absorbing expenses than the poor consumers. I'm still trying to navigate the lack of response for my home damages due to the horrible hurricane season in 2024, as many in Hillsborough County, and now we're getting hit with an increase!! That is unfathomable, as we already had a rate hike this past month. It's apparent who the Public Service Commission serves, it certainly is not the consumer!

Diane Russo"