

**Jenae Thornberry**

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 5, 2025 1:00 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20240172  
**Attachments:** FW: TECO rate increases; FW: TECO RATE HIKE INSULT!; Consumer Inquiry - Tampa Electric Company - 1463987C; FW: Consumer Inquiry - Tampa Electric Company - 1463989C

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

See attached customer correspondence and reply for Docket No. 20240172.

## Jenae Thornberry

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 5, 2025 11:37 AM  
**To:** Ellen Plendl  
**Subject:** FW: TECO rate increases

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** John lea <jlboater@hotmail.com>  
**Sent:** Tuesday, February 4, 2025 7:37 PM  
**To:** Governor RonDeSantis <GovernorRon.DeSantis2023@eog.myflorida.com>  
**Subject:** Re: TECO rate increases

Again I see that Teco is getting more rate increases approved. I also still see many TELEVISION COMMERCIALS THAT SHOULD NEVER HAPPEN. THERE SHOULD NOT BE ADVERTISING BY A MONOPOLY. THERE IS NO NEED YET THEY SPEND HUGE AMOUNTS OF MONEY ON THIS AND BEG FOR RATE INCREASES. Who is authorizing this insanity? Someone should be held accountable this waste of money. The reserves for storm damage repair should have been covered by the many rate increases in the past. Please stop this!

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**From:** Governor RonDeSantis <[GovernorRon.DeSantis2023@eog.myflorida.com](mailto:GovernorRon.DeSantis2023@eog.myflorida.com)>  
**Sent:** Thursday, December 5, 2024 10:29 AM  
**To:** John lea <[jlboater@hotmail.com](mailto:jlboater@hotmail.com)>  
**Subject:** Automatic reply: TECO rate increases

Thank you for contacting Governor Ron DeSantis.

Due to the volume of emails sent to the Governor, there may be a delay in responding to your e-mail. You may wish to view the Governor's web site, [flgov.com](http://flgov.com), which provides information on current issues and answers to frequently asked questions.

Thank you again for taking the time to contact Governor DeSantis.

Office of Governor Ron DeSantis

[www.flgov.com](http://www.flgov.com)

@GovRonDeSantis Please note that under Florida law correspondence sent to the Governor's Office, which is

not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Jenae Thornberry

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 5, 2025 11:37 AM  
**To:** Ellen Plendl  
**Subject:** FW: TECO RATE HIKE INSULT!

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** David Charnley <charnldc@verizon.net>  
**Sent:** Tuesday, February 4, 2025 6:17 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** TECO RATE HIKE INSULT!

### Submitted

Tue, 02/04/2025 - 23:16

### Sender Information

David Charnley  
[charnldc@verizon.net](mailto:charnldc@verizon.net)  
8137632585

### Subject

TECO RATE HIKE INSULT!

### Message

Residents suffered as well from 2024 storms, so why are you allowing TECO to hike our rates for a state emergency! This \$1.3B should be funded by FEMA or your office and NOT Hillsborough County residence already suffering from out-of-pocket hurricane damages!! FEMA is a JOKE and did literally nothing to help! Another MAJOR money grab by To-Big-To-Fail government protected corporations!?! What a disgrace...

### IP Address

47.203.47.87

**User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/132.0.0.0  
Safari/537.36 Edg/132.0.0.0

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## Jenae Thornberry

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**From:** Shonna McCray  
**Sent:** Wednesday, February 5, 2025 12:12 PM  
**To:** 'jlboater@hotmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Tampa Electric Company - 1463987C

Mr. John Lea  
jlboater@hotmail.com

RE: FPSC Inquiry 1463987C

Dear Mr. Lea:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

On February 4, 2025, the FPSC approved interim storm restoration recovery costs related to Hurricanes Idalia, Debby, Helene, and Milton for Tampa Electric Company. The Commission also approved the utility's request to replenish its storm reserve.

The approval of an interim storm restoration charge is preliminary in nature and is subject to refund, with interest, pending further Commission review once final audited costs are known. Final costs will be determined following a future Commission hearing. TECO's approved interim recovery is \$463.6 million and meets the parameters of its 2021 Settlement Agreement. TECO requested recovery of \$34.5 million for Idalia, \$4 million for Debby, \$52 million for Helene, and \$358.9 million for Milton. The recovery total includes replenishment of TECO's \$55.8 million storm reserve. The monthly bill impact per 1,000 kWh for a TECO residential customer is \$19.95. The surcharge will appear on a customer's bill for 18 months, beginning in March 2025-August 2026.

We will add your comments as a protest to Docket 20240172.

You may review all the information filed for Commission consideration in docket 20240172 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240172. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Jenae Thornberry

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**From:** Shonna McCray  
**Sent:** Wednesday, February 5, 2025 12:14 PM  
**To:** 'charnldc@verizon.net'  
**Cc:** Ellen Plendl  
**Subject:** FW: Consumer Inquiry - Tampa Electric Company - 1463989C

Mr. David Charnley  
charnldc@verizon.net

RE: FPSC Inquiry 1463989C

Dear Mr. Charnley:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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