Jenae Thornberry

From: John Plescow

Sent: Wednesday, February 5, 2025 1:22 PM

To: Consumer Correspondence

Cc: Sara Redding

Subject: FW: for Docket 20240046

Follow Up Flag: Follow up Flag Status: Flagged

Please, add to docket 20240046.

----Original Message-----

From: Sara Redding < SRedding@psc.state.fl.us > Sent: Wednesday, February 05, 2025 11:33 AM To: John Plescow < JPlescow@PSC.STATE.FL.US >

Subject: for Docket 20240046

This has been entered as a contact. Please forward to the clerk's office for Docket #20240046. Thank you. Sara Redding

----Original Message----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Monday, February 3, 2025 2:43 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaints TRACKING NUMBER: 208697

CUSTOMER INFORMATION

Name: Phillip Densmore Telephone: 8506479326 Email: philjack68@yahoo.com

Address: 7326 W HWY 98 Port St. Joe FL 32456

BUSINESS INFORMATION

Business Account Name: Alethea Kennedy

Account Number: 4419

Address: 7326 W HWY 98 Port St. Joe FL 32456

COMPLAINT INFORMATION

Complaint: Other Complaints against St. Joe Natural Gas Company, Inc.

Details:

Protesting the tentative rate increase preliminary okayed by the PSC. This increase is more than 3x the current rate which was not disclosed to us. Being on a fixed income, where are we supposed to come up with the money? I can understand maybe double but, not triple+. Thank you and i hope something will change.