

Charlie Smith

From: John Plescow
Sent: Thursday, February 6, 2025 11:56 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 208758

Please, add to docket 20240172.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, February 06, 2025 11:01 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208758

John,

Please forward to clerk's office. 20240172

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, February 5, 2025 12:48 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 208758

CUSTOMER INFORMATION

Name: Ron Schwarting
Telephone:
Email: ronschwarting@hotmail.com
Address: 1001 Sweet Breeze Drive Valrico FL 33594

BUSINESS INFORMATION

Business Account Name: TECO Electric
Account Number:
Address: 1001 Sweet Breeze Dr Valrico FL 33594

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company
Details:

TECO continuously raises rates without improving service (despite what they claim). TECO has just increased rates again, and it's unacceptable. My family has suffered through multiple extended outages over the past year, and TECO continuously fails to keep us informed during outages and hasn't increased reliability of their network. I'd like rates reduced and/or a PSC investigation of alleged improvements made to determine if they justify the increased costs to consumers. Thank You