

Jenae Thornberry

From: John Plescow
Sent: Thursday, February 6, 2025 1:15 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 208613

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, February 06, 2025 12:20 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208613

John,

Please forward to clerk's office. 20240173

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, February 1, 2025 9:48 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 208613

CUSTOMER INFORMATION

Name: Vanessa Morgan
Telephone: 4077392822
Email: vanessaemorgan@gmail.com
Address: 165 Sheridan Ave Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Duke Energy
Account Number:
Address: 165 Sheridan Ave Longwood FL 32750

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

Duke Energy is going up on their billing, making it almost impossible to pay our electric bills. Someone needs to get control of this issue because it's costing me \$375 per month for power in a 2300-foot home, and I'm on their budget billing program. It needs to stop immediately.