

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Thursday, February 6, 2025 1:13 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 208615

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Thursday, February 06, 2025 12:20 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208615

John,

Please forward to clerk's office. 20240173

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Saturday, February 1, 2025 10:34 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 208615

#### CUSTOMER INFORMATION

Name: Edwin Nox  
Telephone:  
Email: teeje63@aol.com  
Address: 256 E. Bay Ave Longwood FL 32750

#### BUSINESS INFORMATION

Business Account Name: Edwin Nox  
Account Number:  
Address: 256 E. Bay Ave Longwood FL 32750

#### COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Rate increases. I am a US Army disabled veteran and live on a budget. The rate increases are getting out of hand. Duke Energy makes millions in profits every year yet our rates continually increase. The PSC needs to step in and start denying Duke Energy's constant request for increases.