

Jenae Thornberry

From: John Plescow
Sent: Thursday, February 6, 2025 1:51 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 208628

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, February 06, 2025 1:40 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208628

John,

Please forward to clerk's office.

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, February 1, 2025 8:51 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 208628

CUSTOMER INFORMATION

Name: Vanessa Hurst
Telephone: 8135057526
Email: vhurst73@gmail.com
Address: 6126 Skylarkcrest Dr. Lithia FL 33547

BUSINESS INFORMATION

Business Account Name: Vanessa Hurst
Account Number: 211011509216 and 211011508887
Address: 6126 Skylarkcrest Dr. Lithia FL 33547

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company
Details:

I am a single disabled woman living on social security between the price of property taxes, homeowners insurance and all the other fees. I cannot and do not want another increase in my utilities. They got 31% just a couple years ago, what was that used for and they want? How much more it looked like quite a bit? It's not okay. Like I'm getting pushed out of my house just because of utilities and taxes and insurance which is ridiculous. When I first moved in here, everything cost me about \$3600 a year to live here. Now it's almost 10000 and it's only been 7 years That's crazy. Inflation and social security does not keep up with inflation. I'm at the point right now that I'm already going to food pantries for groceries. I don't know what will happen if I can't afford my utilities. Please don't let this happen.