

Jenae Thornberry

From: John Plescow
Sent: Thursday, February 6, 2025 1:17 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 208612

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, February 06, 2025 12:11 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 208612

John,

Please forward to clerk's office.

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, February 1, 2025 9:48 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 208612

CUSTOMER INFORMATION

Name: Connie Gonzalez
Telephone: 4077900313
Email: connie.gonzalez@earthlink.net
Address: 700 Mendez Way Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Connie D Gonzalez Account Number:
Address: 700 Mendez Way Longwood FL 32750

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

Regarding the upcoming hike in billing for Electrical Services in Seminole County due to natural disaster and your recovery. This expense should parcel out to counties impacted the the percentage impacted. Expenses for coastal communities should not be an impact for communities, like Longwood, that were not as impacted as the coast. The monthly payment, as well, covers equipment replenishment and you cannot tell me Duke energy did not receive funds from FEMA . Stop double dipping.