

Jenae Thornberry

From: John Plescow
Sent: Thursday, February 6, 2025 2:38 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208637

Correction, the wrong docket number was provided.
Please, add to docket 20240149.

-----Original Message-----

From: John Plescow
Sent: Thursday, February 06, 2025 1:52 PM
To: Consumer Correspondence <ConsumerCorrespondence@PSC.STATE.FL.US>; Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 208637

Please, add to docket 20240143.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, February 06, 2025 10:03 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208637

John,

Please forward to clerk's office. 20240172

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Sunday, February 2, 2025 8:59 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 208637

CUSTOMER INFORMATION

Name: Amy Khoury
Telephone: 4076195276
Email: amy.khoury@mac.com
Address: 447 brentwood club Cv longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Amy Khoury
Account Number: [REDACTED]
Address: 447 brentwood club Cv longwood FL 32750

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company

Details:

They are raising our rates, exorbitantly with vague reasoning, called hurricane response efforts. We already pay almost \$500 a month on average for energy no matter how we try to be responsible using it.. this increase is egregious!