CORRESPONDENCE 2/7/2025 DOCUMENT NO. 00823-2025

Charlie Smith

From: John Plescow

Sent: Friday, February 7, 2025 9:22 AM

To: Consumer Correspondence; Consina Griffin-Greaux **Subject:** FW: E-Form Delay in Service TRACKING NUMBER: 208633

Please, add to docket 20240172.

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us>

Sent: Friday, February 07, 2025 8:23 AM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: FW: E-Form Delay in Service TRACKING NUMBER: 208633

Case# 1464112C

Please forward to Clerk's office.

Thanks

From: anna banana <<u>niewdnarb@yahoo.com</u>>
Sent: Thursday, February 6, 2025 9:32 PM

To: Consina Griffin-Greaux < CGriffin@psc.state.fl.us>

Subject: Re: E-Form Delay in Service TRACKING NUMBER: 208633

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I use TECO. Rates seem to be getting out of control.

Anita Clifford

On Thursday, February 6, 2025 at 03:20:21 PM EST, Consina Griffin-Greaux <cgriffin@psc.state.fl.us> wrote:

2/6/25

Dear Anita Clifford:

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC).

It would be beneficial if you could provide the following information:

- The name of the Utility in question

You may send this information to me by reply e-mail or at the address and/or fax number listed below. If you have a complaint regarding a matter regulated by the FPSC, please contact us toll free at 1-800-342-3552, by fax at 1-800-511-0809 or by email at contact@psc.state.fl.us.

Sincerely, John Plescow

Regulatory Program Administrator Office of Consumer Assistance & Outreach

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

----Original Message----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Saturday, February 1, 2025 11:26 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Delay in Service TRACKING NUMBER: 208633

CUSTOMER INFORMATION

Name: Anita Clifford Telephone: 8135458769

Email: niewdnarb@yahoo.com

Address: 6018 Audubon Manor Blvd Lithia FL 33547

BUSINESS INFORMATION

Business Account Name: Anita Clifford

Account Number:

Address: 6018 Audubon Manor Blvd Lithia FL 33547

COMPLAINT INFORMATION

Complaint: Delay in Service against Florida Power & Light Company

Details:

Please don't increase my electric rates. I already pay enough! Teco was bought out by another company and they want to milk consumers. Inflation was <3.0%. don't hike our ratas way above that.