

Jenae Thornberry

From: John Plescow
Sent: Friday, February 7, 2025 10:12 AM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 208617

Follow Up Flag: Follow up
Flag Status: Flagged

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, February 06, 2025 1:53 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 208617

John,

Please forward to clerk's office. 20240173

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, February 1, 2025 11:08 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 208617

CUSTOMER INFORMATION

Name: Yaniranet Cotto Lopez
Telephone: 7874586889
Email: netnira80@yahoo.com
Address: 670 Joyful Blossom Pl Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Jaime Delgado Castro Account Number:
Address: 670 Joyful Blossom Pl Longwood FL 32750

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy
Details:
Billing rate increase by \$21 in this instance unacceptable.