Jenae Thornberry

From: John Plescow

Sent: Friday, February 7, 2025 10:13 AM

To: Consumer Correspondence; Consina Griffin-Greaux

Subject: FW: E-Form Other Complaints TRACKING NUMBER: 208619

Follow Up Flag: Follow up Flag Status: Flagged

Please, add to docket 20240173.

----Original Message-----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Thursday, February 06, 2025 1:53 PM To: John Plescow JPlescow@PSC.STATE.FL.US>

Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208619

John,

Please forward to clerk's office. 20240173

C'Griffin-Greaux

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Saturday, February 1, 2025 2:56 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaints TRACKING NUMBER: 208619

CUSTOMER INFORMATION

Name: Tiffany Snyder Telephone: 7705951411

Email:

Address: 277 Tullis Avenue Longwkod FL 32750

BUSINESS INFORMATION

Business Account Name: Tiffany Snyder

Account Number:

Address: 277 Tullis Avenue Longwkod FL 32750

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Duke Energy continues to rapidly increase the cost of their services, the most recent one due to "hurricane costs" yet they're receiving tax breaks for their losses and inability to accrue revenue from those who lost their homes. It isn't right to continually increase the bills to those who didn't lose their homes when there already receiving government assistance for their "losses".