

Charlie Smith

From: John Plescow
Sent: Friday, February 7, 2025 1:11 PM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 208757

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Friday, February 07, 2025 11:50 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208757

John,

Please forward to clerk's office. 20240173

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, February 5, 2025 12:43 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 208757

CUSTOMER INFORMATION

Name: Kelly Arnett
Telephone: 7274602398
Email: kedoublely@gmail.com
Address: 2333 Feather Sound Drive C202 Clearwater FL 33762

BUSINESS INFORMATION

Business Account Name: Kelly Arnett
Account Number:
Address: 2333 Feather Sound Drive C202 Clearwater FL 33762

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Duke Energy should not be allowed to raise customer prices by \$32 to cover expenses they should have insurance for. We pay for the electric we use not for them to cover their expenses. If they want to solve the issue they need to bury the lines because they are aware that hurricanes are a thing here in Florida and it always will be.