

Charlie Smith

From: John Plescow
Sent: Friday, February 7, 2025 1:12 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Recent Duke Energy Rate Increase

Please, add to docket 20240173.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Friday, February 07, 2025 11:50 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: Recent Duke Energy Rate Increase

John,

Please forward to clerk's office.

C'Griffin-Greaux

From: Bill or Susan Sperry <5sperrys@gmail.com>
Sent: Wednesday, February 5, 2025 11:26 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Recent Duke Energy Rate Increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To Whom it May Concern,

I cannot believe the Public Service Commission rubber stamped Duke Energy an approximate \$32 per month rate increase, especially given the state of the economy. My wife and I are retired and our income did not go up enough (SS, Pension, etc.) to cover the usual cost of living increases that we have experienced with groceries, insurance, medical, gas, etc. Now you go and allow Duke Energy to tack on an additional \$32 per month. It is Florida, someone would assume Duke Energy would have the electrical distribution system already somewhat armored to generally withstand a hurricane (these were not the first two to ever hit this area) or at least have the sufficient financial reserves to cover the repairs. Guess not as the Public Service Commission will let them hit the customers for anything they want. Very disappointed in your actions. You did not consider Duke Energy's customers when you rubber stamped that rate increase. By the way, how come TECO only got an approximate \$20 per month increase and Duke Energy got \$32 per month? In addition, if you try and contact Duke Energy all you get a lot of push this for that and then some general propaganda statement. You cannot talk to a real person and get a straight answer as they do not answer the phone. Generally disappointed in the Public Service Commission and Duke Energy. Poor management. Thanks for your time.

Sincerely, Bill Sperry

William H. (Bill) Sperry
Susan H. Sperry

4742 Square Rigger Court
New Port Richey, FL 34652
Bill: 804-517-5312
Susan: 804-337-8880
5sperrys@gmail.com