

**Charlie Smith**

**From:** John Plescow  
**Sent:** Friday, February 7, 2025 1:14 PM  
**To:** Consumer Correspondence  
**Cc:** Consina Griffin-Greaux  
**Subject:** FW: Higher rates in march

Please, add to docket 20240173.

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**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact  
**Sent:** Friday, February 07, 2025 11:26 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** FW: Higher rates in march

Please forward to clerk's office, 20240173.

**From:** Clay Lalbachan <[clalbachan@gmail.com](mailto:clalbachan@gmail.com)>  
**Sent:** Wednesday, February 5, 2025 10:08 AM  
**To:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** Re: Higher rates in march

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Duke energy

On Wed, Feb 5, 2025, 9:52 AM Consumer Contact <[Contact@psc.state.fl.us](mailto:Contact@psc.state.fl.us)> wrote:

2/5/25

Dear Mr. Clay Lalbachan:

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC).

It would be beneficial if you could provide the following information:

- The name of the Utility in question for the protest

You may send this information to me by reply e-mail or at the address and/or fax number listed below. If you have a complaint regarding a matter regulated by the FPSC, please contact us toll free at 1-800-342-3552, by fax at 1-800-511-0809 or by email at [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us).

Sincerely,

John Plescow

Regulatory Program Administrator

Office of Consumer Assistance & Outreach

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

**From:** Clay Lalbachan <[clalbachan@gmail.com](mailto:clalbachan@gmail.com)>  
**Sent:** Tuesday, February 4, 2025 8:29 PM  
**To:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** Higher rates in march

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On behalf of all Florida citizens, I just wanted to thank you for burying us in more debt by raising our rates for a company that's already seeing record profits off the backs of Hard-Working people.. again, thank you for making our lives more difficult.