CORRESPONDENCE 2/7/2025 DOCUMENT NO. 00847-2025

Charlie Smith

From: John Plescow

Sent:Friday, February 7, 2025 1:18 PMTo:Consumer CorrespondenceCc:Consina Griffin-Greaux

Subject: FW: E-Form Improper Billing TRACKING NUMBER: 208623

Please, add to docket 20240173.

----Original Message-----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Friday, February 07, 2025 11:01 AM To: John Plescow JPlescow@PSC.STATE.FL.US>

Subject: RE: E-Form Improper Billing TRACKING NUMBER: 208623

John,

Please forward to clerk's office.

C'Griffin-Greaux

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Saturday, February 1, 2025 6:35 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Improper Billing TRACKING NUMBER: 208623

CUSTOMER INFORMATION

Name: Sharon Gresham Telephone: 4075561325

Email: greshamtravel@gmail.com

Address: 525 Mandrake Cove, Apt 4 Fern Park FL 32730

BUSINESS INFORMATION

Business Account Name: Sharon Gresham

Account Number:

Address: 525 Mandrake Cove, Apt 4 Fern Park FL 32730

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Please do not raise the rates.