

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Friday, February 7, 2025 1:23 PM  
**To:** Consumer Correspondence  
**Cc:** Consina Griffin-Greaux  
**Subject:** FW: E-Form Delay in Service TRACKING NUMBER: 208772

Please, add to docket 20240173.

-----Original Message-----

**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
**Sent:** Friday, February 07, 2025 1:21 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** RE: E-Form Delay in Service TRACKING NUMBER: 208772

John,  
Please forward to clerk's office. 20240173 C'Griffin-Greaux

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
**Sent:** Wednesday, February 5, 2025 3:41 PM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** E-Form Delay in Service TRACKING NUMBER: 208772

**CUSTOMER INFORMATION**

**Name:** Jose Martinez  
**Telephone:** 3522795952  
**Email:** getonthemic@yahoo.com  
**Address:** 4743 20th St N Saint Petersburg FL 33714

**BUSINESS INFORMATION**

**Business Account Name:** Jose Martinez  
**Account Number:**  
**Address:** 4743 20th St N Saint Petersburg FL 33714

**COMPLAINT INFORMATION**

**Complaint:** Delay in Service against Duke Energy Florida, LLC d/b/a Duke Energy  
**Details:**  
They cannot charge us an extra \$32 just cause