

Charlie Smith

From: John Plescow
Sent: Friday, February 7, 2025 2:26 PM
To: Consumer Correspondence
Cc: Lillian Barrios
Subject: FW: docket 20240173
Attachments: E-Form Other Complaints TRACKING NUMBER: 208719

Please, add to docket 20240173.

From: Lillian Barrios <LBarrios@psc.state.fl.us>
Sent: Friday, February 07, 2025 1:57 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: docket 20240173

Good afternoon!

Please forward to the Clerk's office.

Thank you!

Charlie Smith

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, February 4, 2025 8:26 AM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 208719

CUSTOMER INFORMATION

Name: Douglas Newsom
Telephone: 5019400957
Email: dougnewsom@gmail.com
Address: 806 Harmony lane Lakeland FL 33815

BUSINESS INFORMATION

Business Account Name: Elaine Newsom
Account Number:
Address: 806 Harmony Lakeland FL 33815

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

So you all want to go up on cost due to all of you not doing you jobs. It's not my fault or others that you don't bury your lines, it's not our fault you don't replace poles in bad shape, it's not our fault your ceo makes a shit load of money. You better charge commercial business the money you need, they make the money to afford power.

You raise power rates, HOAs have to raise fees... I'm in touch with folks at the White House and am fixing to speak with them and also mention to them that I inquired last week about our lines and have an email stating these are not Dukes.....we know they are so why are you denying they are? Is it because they are failing and you don't want the responsibility....

I'm ashamed that all of you think it's right to raise rates because you failed to do what you promised to begin with...many more folks will just have it shut off and go to solar as my neighbors are doing.

I expect a notification back as to are these your power lines in my back yard, send someone out if your folks in the office don't know their head from their six.

Thank you
SGM