

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Monday, February 10, 2025 9:28 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20240173  
**Attachments:** FW: TECO Energy Rate Hikes

See attached customer correspondence for Docket No. 20240173.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, February 10, 2025 8:09 AM  
**To:** Ellen Plendl  
**Subject:** FW: TECO Energy Rate Hikes  
**Attachments:** Electric Bill.docx

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Alison Smith <alsmith52274@yahoo.com>  
**Sent:** Friday, February 7, 2025 11:17 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** TECO Energy Rate Hikes

**Submitted**  
Fri, 02/07/2025 - 16:16

**Sender Information**  
Alison Smith  
[alsmith52274@yahoo.com](mailto:alsmith52274@yahoo.com)  
574-210-9001

**Subject**  
TECO Energy Rate Hikes

**Message**

Good Morning,

I am writing to you today about the rate hikes that were granted TECO Energy. Please read the letter I have attached to this form. I really would like Governor DeSantis to look into how the hikes are affected the everyday working person in the Tampa Bay Area. I look forward to your response.

Sincerely,  
Alison Smith

**IP Address**  
198.199.208.235

**User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/132.0.0.0 Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

February 7, 2025

Governor Ron DeSantis  
400 S Monroe St  
Tallahassee, FL 32399

Dear Governor DeSantis,

I am writing you today about the rate hikes that were granted TECO Energy. I understand that they had some issues with the hurricanes, but for the last two years the Florida Public Service Commission have approved the increase of new electric rates for TECO. I do not understand how this could be approved. My home is only 1,631 sq ft and my monthly bill for this winter has been almost \$500 a month. I have cut back on the electric use in my home. I have gone 2 months with my air/heat off to conserve energy. This pricing is ridiculous for the size of my home. In the past my electric bill in the winter has been around \$200 and I understand that prices do rise, but this is getting ridiculous. I am imploring you to investigate how they are pricing electricity. I know I am not the only one suffering under their rate hikes and with the way the economy is right now. I believe TECO customers deserve some relief from these outrageous prices. I know I do not qualify for relief programs because I work 40 hours a week in a good job, but I do not think I deserve to pay an extra \$300 for something that used to cost me around \$200. I have no other options because TECO holds a monopoly on the electricity in Tampa.

Thank you for your time

Alison Smith  
9623 N. Oklawaha Ave.  
Tampa, FL 33617