



**CenturyLink**<sup>TM</sup>

**Monica Echevarria Garcia**

100 CenturyLink Drive

Monroe, LA 71203

(813) 316-7766

Monica.echevarriagarcia@lumen.com

February 28, 2025

Mr. Adam Teitzman  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Global Crossing Local Services, Inc., and Global Crossing Telecommunications, Inc.  
**Courtesy Letter of Discontinuance of Voice Telecommunications Service**

Dear Mr. Teitzman

Global Crossing Local Services, Inc., and Global Crossing Telecommunications, Inc. (Global Crossing or Company) files this letter as an additional courtesy notice to the Florida Public Service Commission (Commission).<sup>1</sup> In Florida, the Company is certificated as a Competitive Local Exchange Carrier (CLEC) and Interexchange Carrier (IXC).

Specifically, on February 24, 2025, the Company filed an application with the Federal Communications Commission (FCC) pursuant to Section 214 of the 1996 Telecommunication Act and related regulations. The Company in its FCC 214 filing seeks authorization to discontinue voice services. The Company also notified affected business of the discontinued services by letter dated February 21, 2025. Global Crossing does not have residential customers. The Company has no wholesale customers in the state of Florida. The Company plans to discontinue the affected services and exit the voice telecommunications market on or around June 24, 2025. Global Crossing will continue to provide access services in the state of Florida and is therefore not cancelling certification or registrations at this time.

Please acknowledge receipt of this submission. If you have any questions, please feel to contact me at (813) 316-7766 or via email at [monica.echevarriagarcia@lumen.com](mailto:monica.echevarriagarcia@lumen.com).

Sincerely,

*/s/ Monica Echevarria Garcia*

Monica Echevarria Garcia

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<sup>1</sup> The FCC 214 filing was served upon the Commission.

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

|                                           |   |                        |
|-------------------------------------------|---|------------------------|
| In the Matter of                          | ) |                        |
|                                           | ) |                        |
| Section 63.71 Application of              | ) | WC Docket No. 25-_____ |
|                                           | ) |                        |
| Global Crossing Telecommunications, Inc.; | ) |                        |
| Global Crossing Local Services, Inc.; and | ) |                        |
| Global Crossing Telemangement VA, LLC     | ) |                        |
| For Authority Pursuant to Section 214 of  | ) |                        |
| the Communications Act of 1934, as        | ) |                        |
| amended, to Discontinue the Provision of  | ) |                        |
| Voice Services                            | ) |                        |
|                                           | ) |                        |

**SECTION 63.71 APPLICATION OF GLOBAL CROSSING TELECOMMUNICATIONS, INC.; GLOBAL CROSSING LOCAL SERVICES, INC.; AND GLOBAL CROSSING TELEMAGEMENT VA, LLC**

Global Crossing Telecommunications, Inc. (FRN: 0002-8505-19); Global Crossing Local Services, Inc. (FRN: 0003-7331-44); and Global Crossing Telemangement VA, LLC (FRN: 0026-0946-49 ),<sup>1</sup> (collectively referred to herein as “Global Crossing”)<sup>2</sup> seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, to discontinue all voice services (the Affected Services) in Alabama, Colorado, the District of Columbia, Florida, Georgia,

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<sup>1</sup> Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemangement VA, LLC are competitive local exchange carrier and interexchange carrier subsidiaries of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) (FRN: 0018-6268-53).

<sup>2</sup> This application is filed on behalf of, and is limited to, Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemangement VA, LLC.

Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin.

Global Crossing provides the following information pursuant to Section 63.71 of the Commission's Rules:

**1. Name and Address of the Carrier**

Global Crossing Telecommunications, Inc.  
Global Crossing Local Services, Inc.  
Global Crossing Telemangement VA, LLC  
100 CenturyLink Drive  
Monroe, LA 71203

**2. Date of Planned Service Discontinuance**

Global Crossing plans to discontinue the Affected Services noted below on June 24, 2025, or as soon thereafter as any necessary regulatory approvals are obtained. Global Crossing's voice portfolio runs on aging, legacy network equipment, the majority of which is no longer supported by underlying vendors. Thus, repairing and/or replacing this network equipment has become challenging, if not impossible. Decommissioning of this network is necessary now to prevent an irreparable failure in the future.

**3. Points of Geographic Areas of Service Affected**

Global Crossing proposes to discontinue the Affected Services in Alabama, Colorado, the District of Columbia, Florida, Georgia, Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin.

#### **4. Description of Services Affected<sup>3</sup>**

The Affected Services provided by Global Crossing are:

- Local Exchange Service - provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network
- Local Service Digital Trunk Service - provides voice-grade telephonic communications channels that can be used to place or receive calls
- Operator Service and Directory Assistance – provides the customer with the ability to have access to an Operator
- Long Distance Service - allows domestic calls outside of a defined local calling area
- Toll Free Service - allows domestic calls to originate from anywhere in the contiguous, mainland United States and terminate to the customer's location at no charge to the calling party
- Voice Local Services (VLS) – allows origination to Lumen-provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

#### **5. Brief Description of the Dates and Methods of Notice to All Affected Customers**

Global Crossing sent a written notification of the planned discontinuance to customers affected by the proposed discontinuance in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent by U.S. Mail or United Parcel Service on February 21, 2025. A copy of the notification is attached to this application (Attachment A).

#### **6. Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Discontinued**

Global Crossing is considered non-dominant with respect to the services to be discontinued.

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<sup>3</sup> As noted in the customer notice, Global Crossing is also discontinuing three international services. Discontinuance of those services will be separately addressed in a Section 63.19 filing. 47 C.F.R. § 63.19.

**7. Other Information**

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

**CONCLUSION**

The public convenience and necessity will not be adversely affected by the discontinuance of the services described herein. Advance notice has been provided to all affected customers, giving them ample time to arrange substitute services, which are readily available from other providers. Therefore, Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC respectfully request that the Commission approve this Section 63.71 application.<sup>4</sup>

Respectfully submitted,

**GLOBAL CROSSING  
TELECOMMUNICATIONS, INC.;  
GLOBAL CROSSING LOCAL  
SERVICES, INC.; AND  
GLOBAL CROSSING  
TELEMANAGEMENT VA, LLC**

By: *Craig J Brown*  
Craig J Brown *by mh*  
Lumen  
660 North Capitol St. NW  
Suite 240  
Washington, DC 20001  
Phone 303-992-2503  
[Craig.J.Brown@Lumen.com](mailto:Craig.J.Brown@Lumen.com)  
Its Attorney

Dated: February 24, 2025

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<sup>4</sup> Although Lumen proposes in this application to discontinue certain TDM-based voice services, this discontinuance is not a "technology transition," as defined in 47 C.F.R. § 63.60(i), as the affected customers can choose to switch to a TDM-based voice service offered by another provider.

**LUMEN**931 14<sup>th</sup> Street  
Denver, Colorado 80202

February 21, 2025



**Important Notice: Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc., and Global Crossing Telemanagement VA, LLC, Lumen Companies, will soon exit the voice telecommunications market**

Dear :

Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC, Lumen companies, (the Company) will soon exit the voice telecommunications market. In Alabama, Colorado, the District of Columbia, Florida, Georgia, Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin, the Company will **discontinue** the voice service(s) you subscribe to on **June 24, 2025**, or as soon after that date as authorized by the Federal Communications Commission (FCC) and the state regulatory commission, if required.

If you want to retain a voice service after **June 24, 2025**, contact Lumen or another provider of your choice as soon as possible but no later than **June 10, 2025**, to ensure there is no disruption to your service(s).

You must take action in order to keep your current telephone number(s).

You are receiving this notice because you subscribe to one or more of the following services that will be discontinued on **June 24, 2025**, subject to any necessary regulatory authorizations:

- Local Exchange Service - provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network
- Local Service Digital Trunk Service - provides voice-grade telephonic communications channels that can be used to place or receive calls
- Operator Service and Directory Assistance – provides the customer with the ability to have access to an Operator
- Long Distance Service - allows domestic calls outside of a defined local calling area
- International Long Distance (ILD) – allows calls originating in one country to terminate in another country
- International Local Inbound (ILI) - is an inbound local trunking solution for international DDIs for local presence in a specific country
- Toll Free Service - allows domestic & international calls to originate from anywhere in the contiguous, mainland United States or Canada and terminate to the customer's location at no charge to the calling party
- International Toll Free Service (ITFS) and Universal International Free Phone Number (UIFN) Service – allows calls to originate from international countries. ITFS provides the ability to have

a different toll-free number per country; whereas UIFN provides the same toll-free number for multiple countries

- Voice Local Services (VLS) – allows origination to Lumen-provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

**Important information**

- When your voice service is discontinued, we will automatically apply any applicable deposits or credits to your Global Crossing bill.
- If the amount due on your bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service before the date listed above, no early termination fees will apply.
- The states of Alabama, Colorado, the District of Columbia, Florida, Georgia, Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin are impacted by this discontinuance of voice services.

We are committed to making it easy to do business with us. Our goal is to provide you with secure and reliable connections when, where, and how you need them.

If you have any questions about these changes or want to discuss alternatives to your current service (s), contact your account team directly or call us at **844-537-2271** today.

If you are a wholesale or federal customer, please contact your account representative directly.

*Thank you for choosing Global Crossing - we value you as our customer.*

**The following statement is required by the Federal Communications Commission (FCC):**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed reduction or impairment or service. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC. Comments should include specific information about the impact of this proposed or reduction or impairment of service upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION** to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list; and
- 4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

  
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Marjorie Herlth

February 24, 2025

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<sup>1</sup> Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC did not identify any Tribal Nations in the geographic area covered by this Application.



Office of the Governor  
600 Dexter Avenue  
Montgomery, AL 36130

Alabama Public Service Commission  
P. O. Box 304260  
Montgomery, AL 36130-4260

Office of the Governor  
136 State Capitol  
Denver, CO 80203-1792

Colorado Public Utilities Commission  
Suite 250  
1560 Broadway  
Denver, CO 80202

Executive Office of the Mayor of the  
District of Columbia  
1350 Pennsylvania Avenue, N.W.  
Suite 316  
Washington, DC 20004

District of Columbia Public Service  
Commission  
1325 G Street, N.W.  
Suite 800  
Washington, DC 20005

Office of Governor  
The Capitol, PL05  
400 S. Monroe St.  
Tallahassee, FL 32399

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Office of the Governor  
206 Washington Street  
Suite 203, State Capitol  
Atlanta, GA 30334

Georgia Public Service Commission  
244 Washington Street, SW  
Atlanta, GA 30334

Office of the Governor  
Executive Chambers  
State Capitol  
Honolulu, HI 96813

Hawaii Public Utilities Commission  
456 South King Street  
Room 103  
Honolulu, HI 96813

Office of the Governor  
State Capitol  
P. O. Box 83720  
Boise, ID 83720

Idaho Public Utilities Commission  
P. O. Box 83720  
Boise, ID 83720-0074

Office of the Governor  
200 W. Washington Street, Room 206  
Indianapolis, IN 46204

Indiana Utility Regulatory Commission  
PNC Center  
Suite 1500 E  
101 West Washington Street  
Indianapolis, IN 46204

Office of the Governor  
1007 East Grand Avenue  
Des Moines, IA 50319

Iowa Utilities Board  
Room 69  
1375 East Court Avenue  
Des Moines, IA 50319-0069

Office of the Governor  
300 SW 10th Avenue  
Topeka, KS 66612-1590

Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

Office of the Governor  
700 Capitol Avenue, Suite 100  
Frankfort, KY 40601

Kentucky Public Service Commission  
P. O. Box 615  
211 Sower Boulevard  
Frankfort, KY 40602-0615

Office of the Governor  
100 State Circle  
Annapolis, MD 21401-1925

Maryland Public Service Commission  
6 St. Paul Street, #1600  
Baltimore, MD 21202-6806

Office of the Governor  
Massachusetts State House  
Room 280  
Boston, MA 02133

Massachusetts Department of  
Telecommunications & Cable  
1000 Washington Street  
Suite 820  
Boston, MA 02118

Officer of the Governor  
P. O. Box 30013  
Lansing, MI 48909

Michigan Public Service Commission  
P. O. Box 30221  
Lansing, MI 48909

Office of the Governor  
P. O. Box 200801  
Helena, MT 59620-0801

Montana Public Service Commission  
P. O. Box 202601  
Helena, MT 59620-2601

Office of the Governor  
Lincoln Office/State Capitol  
P. O. Box 94848  
Lincoln, NE 68509-4848

Nebraska Public Service Commission  
Suite 300  
1200 N Street  
Lincoln, NE 68508

Office of the Governor  
20301 Mail Service Center  
Raleigh, NC 27699-0301

North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, NC 27699-4300

Office of the Governor  
900 Court Street, Suite 254  
Salem, OR 97301-4047

Public Utility Commission of Oregon  
P. O. Box 1088  
Salem, OR 97308-1088

Executive Office of the Governor  
109 State Street, Pavilion  
Montpelier, VT 05609

Vermont Public Service Board  
112 State Street  
Montpelier, VT 05620-2701

Office of the Governor  
P. O. Box 1475  
Richmond, VA 23218

Virginia State Corporation Commission  
P. O. Box 1197  
Richmond, VA 23218

Office of the Governor  
P. O. Box 40002  
Olympia, WA 98504-0002

Washington Utilities and Transportation  
Commission  
P. O. Box 47250  
Olympia, WA 98504-7250

Office of the Governor  
P.O. Box 7863  
Madison, WI 53707

Public Service Commission of Wisconsin  
P. O. Box 7854  
Madison, WI 53707-7854

Department of Defense  
Special Assistant for Telecommunications  
Pentagon  
Washington, DC 20301