

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Wednesday, March 5, 2025 7:55 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Improper Billing TRACKING NUMBER: 209130

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Tuesday, March 04, 2025 4:38 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 209130

John,  
Please send to clerk's office. 20240173

Thanks

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Tuesday, March 4, 2025 6:22 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 209130

**CUSTOMER INFORMATION**

Name: Francis Lalbachan  
Telephone: 7278318138  
Email: clalbachan@gmail.com  
Address: 7715 Bass Ln NEW PRT RCHY FL 34653

**BUSINESS INFORMATION**

Business Account Name: Lindsay lalbachan Account Number:  
Address: 7715 Bass Ln NEW PRT RCHY FL 34653

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

This rate increase is ridiculous.our energy bill is already exorbitant,we can barely afford it,Duke energy has seen record profits with high ranking employees making a fortune on our backs,