Nickalus Holmes

From: John Plescow

Sent: Monday, March 10, 2025 10:32 AM

To: Consumer Correspondence; Consina Griffin-Greaux

Subject: FW: E-Form Other Complaints TRACKING NUMBER: 209139

Please, add to docket 20250011.

----Original Message----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Monday, March 10, 2025 10:19 AM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: RE: E-Form Other Complaints TRACKING NUMBER: 209139

John,

Please forward to clerk's office. 20250011

C'Griffin-Greaux

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Tuesday, March 4, 2025 2:27 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaints TRACKING NUMBER: 209139

CUSTOMER INFORMATION

Name: Casey Nigro Telephone: 9135140880

Email: caseylynnnigro@gmail.com

Address: 207 CITADEL LANE CRESTVIEW FL 32539

BUSINESS INFORMATION

Business Account Name: Ross Nigro

Account Number:

Address: 207 CITADEL LANE CRESTVIEW FL 32539

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company

Details:

Please log this under complaint 20250011. The citizens of Crestview unfortunate enough to be stuck with FPL absolutely cannot afford any further increases to our rates. The rates are the highest I've ever seen. We keep our home at 80+° during the day in the summer and at 60° in the winter with 3 children in a single story home. We have nothing extraordinary in our home and use minimal energy and we are already at \$300-\$400 bills in the summer. We cannot afford this.

Please think of the people first and not share holders.