



**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

**DOCKET NO. 20240106-WU**

**AFFIRMATION OF MAILING OF THE INITIAL CUSTOMER AND  
CUSTOMER MEETING NOTICE**

STATE OF FLORIDA  
COUNTY OF PASCO

This statement submitted on March 11, 2025, affirms that the attached Initial Customer and Customer Meeting Notice was mailed via US mail service to the customers of North Florida Community Water Systems, Inc. on March 5, 2025 and March 6, 2025.



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Troy Rendell  
Vice President  
Investor Owned Utilities  
*// for North Florida Community Water Systems, Inc.*

BEFORE THE PUBLIC SERVICE COMMISSION

INITIAL CUSTOMER NOTICE  
AND  
NOTICE OF CUSTOMER MEETING

TO THE CUSTOMERS OF  
NORTH FLORIDA COMMUNITY WATER SYSTEMS, INC.  
AND  
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 20240106-WU

REQUEST FOR REVENUE NEUTRAL RATE RESTRUCTURING IN ALACHUA, DUVAL, LEON,  
OKALOOSA, AND WASHINGTON COUNTIES

DATED: February 27, 2025

NOTICE is hereby given that the staff of the Florida Public Service Commission (Commission) will conduct a customer meeting to discuss North Florida Community Water Systems, Inc. (NFCWS or "Utility") application for a revenue-neutral rate restructuring limited proceeding for the six water systems the Utility owns in Alachua, Duval, Leon, Okaloosa, and Washington counties. The meeting will be held virtually on the following date and time:

**Wednesday, March 26, 2025, at 3:00 p.m., EST**

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this meeting should contact the Office of Commission Clerk no later than five days prior to the meeting at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or (850) 413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD).

**PURPOSE AND PROCEDURE**

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission staff regarding the quality of service the Utility provides and on the preliminary rates included in this notice. Customers and other interested persons may be asked follow-up questions. These comments will be taken into consideration by the Commission in its decision regarding the proposed rate increase.

This customer meeting will be conducted virtually. Customers must register to speak at the virtual customer meeting in one of the following ways: (1) register using the FPSC's online registration form, which will be available at [www.FloridaPSC.com](http://www.FloridaPSC.com), under the "Hot Topics" heading, (2) call the FPSC at (850) 413-7080 or (3) email [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us). Online registration for the virtual customer meeting will open on March 12, 2025, at 9:00 a.m., and close at noon two business days prior to the customer meeting.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080. All customers who register to present comments at the meeting are urged to call-in promptly at the scheduled meeting time, because the meeting may be adjourned early if no customers are present. One or more of the Commissioners may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

One day prior to the customer meeting, customers who signed up to speak will be emailed further instructions on how to participate.

To watch the meeting live, visit [www.floridapsc.com](http://www.floridapsc.com) and look for the “Watch Live Broadcast” icon on the left side of the webpage. If you do not have access to the internet, you may call (850) 413-7999 to listen to the meeting.

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of the cancellation of the meeting will also be provided on the Commission’s website under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Commission’s Office of the General Counsel at (850) 413-6199.

### **INITIAL NOTICE – BACKGROUND**

NFCWS is a water and wastewater utility whose corporate offices are located at 4939 Cross Bayou Blvd, New Port Richey, Florida. This proceeding is only for the water systems. The Utility’s water are located in Alachua, Duval, Leon, Okaloosa, and Washington Counties, Florida.

On July 23, 2024, NFCWS filed an application for a revenue-neutral rate restructuring limited proceeding for the six water systems the Utility owns in Alachua, Duval, Leon, Okaloosa, and Washington counties. The Application was assigned Docket No. 20240106-WU.

In the Utility’s July 23, 2024, petition for limited proceeding, NFCWS seeks uniform rates for these systems. NFCWS states that the various rates charged by each system are widely disparate. Based on the Utility’s proposed uniform rates, if granted, it would result in a reduction in typical residential bills, except for Gator and Seminole water customers, but would provide significant relief to approximately 74 percent of the residential customers.

All of the information on file at the Commission is open to the public and is available for review at the Commission offices in Tallahassee. A copy of the petition and Minimum Filing Requirements (MFRs) can be accessed on the Commission’s website: <http://www.psc.state.fl.us/>

### **MONTHLY WATER SERVICE**

A schedule of the Utility’s present and proposed final rates for water are attached.

### **HOW TO PROVIDE COMMENTS TO THE COMMISSION**

If you would like to share your comments with the Commission you may:

- Speak at the customer meeting on March 26, 2025.
- Email your comments to the Commission at [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)
- Fill out and return, by US Mail or fax, the “Comment Card” attached to this Notice.
- Submit written comments to the Commission Clerk at the address below.

Office of the Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

All correspondence should refer to “Docket No. 20240106-WU, North Florida Community Water Systems.”

**Please note that written comments are given the same consideration as if they were provided by phone during the Commission’s Conference.**

## **PROCEDURES AFTER THE CUSTOMER MEETING**

Commission staff will prepare a recommendation which is tentatively scheduled to be submitted to the Commission on April 25, 2025. The Commission will then vote on staff's recommendation at its May 6, 2025 Commission Conference. As noted above, customers may address the Commission directly at this Conference. Customers may also watch the Commission Conference live from the PSC website at [www.floridapsc.com](http://www.floridapsc.com). Look for the "Watch Live Broadcast" icon on the left side of the webpage.

The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission's PAA order. Customers are able to obtain a copy of staff's recommendation and all documents filed in this docket under the Clerk's Office tab at the Commission's website (<http://www.floridapsc.com/>).

## **CONTACTING THE OFFICE OF PUBLIC COUNSEL (OPC)**

At any time during this process, you may contact the Office of Public Counsel (OPC). The OPC was established by the Florida Legislature to represent you and the other utility customers before the Commission. The OPC is independent from the Commission and can be reached at 1-800-342-0222 or [www.floridaopc.gov](http://www.floridaopc.gov).

## **HAVE QUESTIONS OR NEED ADDITIONAL INFORMATION**

Contact information for staff is provided below. You may also find additional information in the Rate Case Overview, which can be viewed at:

<http://www.floridapsc.com/Publications/RateCaseOverviews>.

For technical questions contact: Terence Bethea at (850) 413-6435 or  
[tbethea@psc.state.fl.us](mailto:tbethea@psc.state.fl.us)

For legal questions contact: Daniel Dose at (850) 413-6846 or  
[ddose@psc.state.fl.us](mailto:ddose@psc.state.fl.us)

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Assistance and Outreach at the following toll-free number 1-800-342-3552.



## Water Rates NFCWS - Duval

	Existing Rates	Utility Proposed Consolidated Rates
<b><u>General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$31.84	\$20.10
3/4"	\$47.76	\$30.15
1"	\$79.60	\$50.25
1-1/2"	\$159.20	\$100.51
2"	\$254.72	\$160.81
3"	\$509.44	\$321.63
4"	\$796.00	\$502.54
6"	\$1,592.00	\$1,005.08
8"	N/A	\$1,608.13
Charge per 1,000 gallons - General Service	\$3.12	\$7.35
<b><u>Private Fire Protection</u></b>		
5/8" x 3/4"	\$2.65	N/A
3/4"	\$3.98	N/A
1"	\$6.63	N/A
1-1/2"	\$13.27	N/A
2"	\$21.23	\$13.40
3"	\$42.45	\$26.80
4"	\$66.33	\$41.88
6"	\$132.67	\$83.76
8"	N/A	\$134.01
10"	N/A	\$192.64
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$41.20	\$42.15
5,000 Gallons	\$47.44	\$56.85
10,000 Gallons	\$63.04	\$93.60

## Water Rates NFCWS - Gator Water System

	Existing Rates	Utility Proposed Consolidated Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$12.01	\$20.10
3/4"	\$18.02	\$30.15
1"	\$30.03	\$50.25
1-1/2"	\$60.05	\$100.51
2"	\$96.08	\$160.81
3"	\$192.16	\$321.63
4"	\$300.25	\$502.54
6"	\$600.50	\$1,005.08
8"	N/A	\$1,608.13
Charge per 1,000 gallons - Residential		
0 - 5,000 Gallons	\$7.43	N/A
5,001 - 10,000 Gallons	\$9.29	N/A
10,001 - 15,000 Gallons	\$11.15	N/A
Over 15,000 Gallons	\$14.87	N/A
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	N/A	\$6.24
6,001 - 12,000 Gallons	N/A	\$9.36
Over 12,000 Gallons	N/A	\$12.48
Charge per 1,000 gallons - General Service	\$7.67	\$7.35
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$34.30	\$38.82
5,000 Gallons	\$49.16	\$51.30
10,000 Gallons	\$95.61	\$94.98

## Water Rates NFCWS - Lake Talquin Water System

	Existing Rates	Utility Proposed Consolidated Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$39.01	\$20.10
3/4"	\$58.52	\$30.15
1"	\$97.53	\$50.25
1-1/2"	\$195.05	\$100.51
2"	\$312.08	\$160.81
3"	\$624.16	\$321.63
4"	\$975.25	\$502.54
6"	N/A	\$1,005.08
8"	N/A	\$1,608.13
10"	N/A	\$2,311.68
Charge per 1,000 gallons - Residential and General Service		
All Gallons	\$3.44	N/A
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	N/A	\$6.24
6,001 - 12,000 Gallons	N/A	\$9.36
Over 12,000 Gallons	N/A	\$12.48
Charge per 1,000 gallons - General Service		
	\$3.44	\$7.35
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$49.33	\$38.82
5,000 Gallons	\$56.21	\$51.30
10,000 Gallons	\$73.41	\$94.98



## Water Rates NFCWS - Okaloosa Water System

	Existing Rates	Utility Proposed Consolidated Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$34.67	\$20.10
3/4"	\$52.01	\$30.15
1"	\$86.68	\$50.25
1-1/2"	\$173.35	\$100.51
2"	\$277.36	\$160.81
3"	\$554.72	\$321.63
4"	\$866.75	\$502.54
6"	\$1,733.50	\$1,005.08
8"	N/A	\$1,608.13
10"	N/A	\$2,311.68
Charge per 1,000 gallons - Residential		
0 - 1,000 Gallons	-	N/A
1,001 - 2,000 Gallons	\$2.31	N/A
2,001 - 3,000 Gallons	\$3.47	N/A
3,001 - 4,000 Gallons	\$5.19	N/A
4,001 - 5,000 Gallons	\$9.25	N/A
5,001 - 6,000 Gallons	\$9.82	N/A
Over 6,000 Gallons	\$10.40	N/A
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	N/A	\$6.24
6,001 - 12,000 Gallons	N/A	\$9.36
Over 12,000 Gallons	N/A	\$12.48
Charge per 1,000 gallons - General Service		
0 - 6,000 Gallons	-	N/A
Over 6,000 Gallons	\$9.25	N/A
Charge per 1,000 gallons - General Service	N/A	\$7.35
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$40.45	\$38.82
5,000 Gallons	\$54.89	\$51.30
10,000 Gallons	\$106.31	\$94.98

## Water Rates NFCWS - Seminole Water System

	Existing Rates	Utility Proposed Consolidated Rates
<b><u>Residential and General Service</u></b>		
All Meter Sizes	\$26.62	N/A
Base Facility Charge by Meter Size		
5/8" x 3/4"	N/A	\$20.10
3/4"	N/A	\$30.15
1"	N/A	\$50.25
1-1/2"	N/A	\$100.51
2"	N/A	\$160.81
3"	N/A	\$321.63
4"	N/A	\$502.54
6"	N/A	\$1,005.08
8"	N/A	\$1,608.13
10"	N/A	\$2,311.68
Charge per 1,000 gallons - Residential		
0 - 5,000 Gallons	\$3.34	N/A
5,001 - 20,000 Gallons	\$3.70	N/A
Over 20,000 Gallons	\$4.12	N/A
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	N/A	\$6.24
6,001 - 12,000 Gallons	N/A	\$9.36
Over 12,000 Gallons	N/A	\$12.48
Charge per 1,000 gallons - General Service	N/A	\$7.35
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$36.64	\$38.82
5,000 Gallons	\$43.32	\$51.30
10,000 Gallons	\$61.82	\$94.98

## Water Rates

### NFCWS - Sunny Hills Water System

	Existing Rates	Utility Proposed Consolidated Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$24.51	\$20.10
3/4"	\$36.77	\$30.15
1"	\$61.28	\$50.25
1-1/2"	\$122.55	\$100.51
2"	\$196.08	\$160.81
3"	\$392.16	\$321.63
4"	\$612.75	\$502.54
6"	\$1,225.50	\$1,005.08
8"	\$1,960.80	\$1,608.13
10"	\$2,818.65	\$2,311.68
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	\$8.45	\$6.24
6,001 - 12,000 Gallons	\$12.70	\$9.36
Over 12,000 Gallons	\$16.89	\$12.48
Charge per 1,000 gallons - General Service	\$9.47	\$7.35
<b><u>Private Fire Protection</u></b>		
2"	\$16.34	\$13.40
3"	\$32.68	\$26.80
4"	\$51.06	\$41.88
6"	\$102.13	\$83.76
8"	\$163.40	\$134.01
10"	\$234.89	\$192.64
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$49.86	\$38.82
5,000 Gallons	\$66.76	\$51.30
10,000 Gallons	\$126.01	\$94.98