

**Charlie Smith**

**From:** John Plescow  
**Sent:** Wednesday, March 12, 2025 9:24 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 209154

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Wednesday, March 12, 2025 9:04 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 209154

John,  
Please forward to clerk's office. 20250011  
C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, March 5, 2025 2:44 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 209154

**CUSTOMER INFORMATION**

Name: Kirsten Larson  
Telephone: 8503987772  
Email: Klarson32539@gmail.com  
Address: 598 lee ave Crestview FL 32539

**BUSINESS INFORMATION**

Business Account Name: Justin Williams  
Account Number:  
Address: 598 Lee Ave Crestview FL 32539

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Florida Power & Light Company

Details:

Justin and I are bewildered on how FPL can just raise their rates when their previous net profit is about 4 billion \$\$\$. The increases we see in our bill has been ridiculous especially since our home is only 600sqft and no electricity is being used when we are not home which is about 50% of the day. This is crazy and so many people are experiencing higher than normal electricity bills. Something has to give. If FPL had profiting 4 billion, why increase our rates so you guys can buy better equipment ect. Isn't that what the profit is for ? To put back into your business? Or are we just trying to be greedy and make your customers pay for it?