

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, March 12, 2025 11:35 AM
To: 'Dan Selman'
Cc: Consumer Contact
Subject: RE: Increasing Water Rates "Revenue Neutral"

Good Morning, Dan Selman.

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

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-----Original Message-----

From: Dan Selman <selmandan74@gmail.com>
Sent: Wednesday, March 12, 2025 11:22 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Increasing Water Rates "Revenue Neutral"

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Seems like ever since US Water took ownership of what use to be Rowe Drilling, in my particular case we've seen annual rate increases. Retired and seeing every monthly basic service, insurance, property taxes etc, etc, etc go up is a bit alarming. Sure, you'll say "well it's only a few dollars a month" Sure, but it's ALL of the others that say the same thing that add up well beyond a 2-3% increase in SS. Where does it end? US water isn't the most accommodating nor prompt in taking care of their service to the customer. It took years to finally have the meter box, not the meter just the box, raised at or slightly above the existing terrain surrounding it. It was constantly filled with dirt and covered by a foot of dirt. Getting it turned off for emergency repairs or valve replacement inside my domicile was costly since a plumber charges a healthy hourly rate.

I know I'm whispering in the wind and the rates will of course continue to rise but realize your "few dollars" add up.
Sent from my iPhone