

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: April 17, 2025

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Oakley Ward, Public Utility Analyst III, Division of Economics *Ow*

RE: Docket No. 20250037-EI: Petition for termination of Duke Energy Florida LLC's My Energy Bill+ program with income qualified component.

Please place the attached email in the docket file.

Thank you.

Oakley Ward

From: Pickels, Robert <Robert.Pickels@duke-energy.com>
Sent: Wednesday, April 16, 2025 5:12 PM
To: Oakley Ward
Cc: Triplett, Dianne
Subject: FW: [EXTERNAL] Docket No. 20250037-EI Staff Question

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Oakley,

Please find our response below. Thanks!

1. Please refer to Duke's response to question 2 of staff's first data request for the following questions:

a. What are these costs? Please describe them.

Answer:

DRMS* SaaS Subscription (dependent on devices enrolled; minimum fee shown here)	Year 1 - \$48,510
	Year 2 -
	\$139,650
	Year 3 -
	\$219.275
DRMS Annual Program Administrative	
Fee	\$100,000
Administrative	
\$ 80,000	
CCO	
Support	\$ 40,000
Enrollment Site Maintenance	\$
20,000	

This does not include any variable marketing costs. We currently estimate that \$1.50 is spent per customer when marketing My Energy Bill+ program.

*The DRMS is the demand response management system platform that must be used for contacting customers to notify them of upcoming load control events as well as gives the ability to control the devices during an event period.

b. Please explain what portion of these program costs are recorded as above the line and how the amounts are determined. Additionally, please explain how any above the line amounts will be recovered.

Answer: All costs above are recovered as below-the-line costs. The only amounts that are recorded as above-the-line are the actual usage and energy charges for each customer, based on the UCM calculation. All other costs, profits or losses are recorded below-the-line.

From: Oakley Ward <oward@psc.state.fl.us>
Sent: Tuesday, April 15, 2025 1:55 PM
To: Pickels, Robert <Robert.Pickels@duke-energy.com>
Subject: [EXTERNAL] Docket No. 20250037-EI Staff Question

***** CAUTION! EXTERNAL SENDER *** STOP. ASSESS. VERIFY!!** Were you expecting this email? Are grammar and spelling correct? Does the content make sense? Can you verify the sender? If suspicious report it, then do not click links, open attachments or enter your ID or password.

Good afternoon,

Staff has a couple of questions in regards to the subject docket (Docket No. 20250037-EI). The questions are as follows:

1. Please refer to Duke's response to question 2 of staff's first data request for the following questions:
 - a. What are these costs? Please describe them.
 - b. Please explain what portion of these program costs are recorded as above the line and how the amounts are determined. Additionally, please explain how any above the line amounts will be recovered.

Can you have someone call us this afternoon or tomorrow morning to discuss this? A response by email also works if that's better for you.

Thank you,

Oakley Ward
Public Utility Analyst
Division of Economics
Florida Public Service Commission
Email: oward@psc.state.fl.us
Phone: 850.413.6554