

Antonia Hover

From: Ellen Plendl
Sent: Friday, April 25, 2025 9:59 AM
To: Consumer Correspondence
Subject: Docket No 20250011
Attachments: FW: Message from CSBizhub1

See attached customer correspondence for Docket 20250011.

Antonia Hover

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Friday, April 25, 2025 9:44 AM
To: Ellen Plendl
Subject: FW: Message from CSBizhub1
Attachments: 1055080-Rugg-Outgoing-ML.pdf; 1055080-Rugg.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: CSBizhub1@eog.myflorida.com <CSBizhub1@eog.myflorida.com>
Sent: Friday, April 25, 2025 8:50 AM
To: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Subject: Message from CSBizhub1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



RON DESANTIS
GOVERNOR

STATE OF FLORIDA

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com

850-717-9418

April 25, 2025

Ms. Mona Rugg
9604 Chapman Oak Court
Palm Beach Gardens, Florida 33410

Dear Ms. Rugg:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

As you may know, the Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC to ensure they are aware of your concerns. If you want to contact PSC directly, please use the information provided below.

The Low-Income Home Energy Assistance Program (LIHEAP) assists households that have incomes below 150% of the federal poverty income guidelines who need assistance in paying their utility bills. To qualify you must apply in the county in which you live.

Thank you again for contacting Governor Ron DeSantis.

Sincerely,

A handwritten signature in blue ink that reads "Martha Lynn".

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

cc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6100

1055080
Out Date: 4.30.25
MKK

Utilities
Marty

3/2025

Governor DeSantis:

The people cannot allow corporate greed to dictate the future of our community life styles.

It's time to put people first and reject this unjust rate increase for Florida Power and Light.

Please, serve the people first rather than enriching corporate greed.

Please don't add to our already high rates and suffering experiences regarding food and economical costs that has risen.

I urge you to stop inflation that is attached to excessive greed.

Thank you!

Mona Rugg
9604 Chapman Oak Ct.
Palm Beach Gardens, FL
33410

M. RUGG
9604 Chapman Oak Ct
Palm Beach Gardens, FL 33410

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OFFICE OF THE GOVERNOR
CITIZEN SERVICES

2025 MAR 19 PM 1:25

Governor De Santis
400 S. Monroe Street
Tallahassee, FL 32399

32399-653699

